Accessibility Guide – Weatherill House

Property Name: Weatherill House

Property Address: Whitby

Date Assessment Carried Out: 2 November 2026

Assessment Completed By: Shoreline Cottages

INTRODUCTION

Description of Property:

A four-storey house with five bedrooms on upper floors.

Use: Self-catering holiday house

Location Description e.g. city centre, countryside, coast:
Coast

Distance to nearest city, town, village:
The house is situated in Whitby

How many bedrooms does the property have?
5

Are there any ground floor bedrooms – if so how many?
No

What internet access is available? Is it charged or free?
Internet access is available and is free

Mobile phone reception?
Yes

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PRE-ARRIVAL
Name of nearest railway station: Whitby Town Station
Distance from nearest railway station: Whitby Town Train Station is approximately 400m from the house**.**
Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc. There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 400m from the house.
Do you offer a collection service? No
Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: Paved and even
Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets: **Equipment Hire** Whitby, Scarborough and Rydale Disability Action Group Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk **Wheelchair repair** All Care Medical Ltd Unit B3 St Hilda's business Centre The Ropery YO22 4 ET 01947 825 555 **Shopmobility** Scarborough Shopmobility 5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910
Details of local stores where shopping can be ordered in advance for collection or delivery:

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Sainsbury's and Tesco deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Access Statement, brochure:

The Accessibility Guide can be made available on line which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:

The key is collected from a key safe located outside the property.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is space for one car in the private parking bay at the front of the house and room for one more to park across behind it.

Please see our parking guide for further information:

Shoreline_-Whitby-Parking-guide.pdf (shoreline-cottages.com)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The surface of the parking space is level, then there are 4 steps up to the cobbled, uneven path to the front door.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There are street lights on the road outside the house and a light at the front door.

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There are 4 steps up from the street to the path then 3 steps up to the front door. There are no handrails.

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Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided: No ramp or handrail. No level access provided
What is the clear door opening width? Taking into account any obstacles that may reduce the size of the opening: 89cm
Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights: The entrance hall is lit with ceiling lights
Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): Laminate flooring

HALLS, STAIRS, LANDINGS, PASSAGEWAYS
Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights: The hall, stairs and landing are lit by ceiling lights
How wide are the passageways? The stairs at its narrowest point is 87cm
Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile): Stairs short pile carpet and wood effect hard surface in hallway.
Describe the stairs e.g. Number of steps, landings, handrail(s): There are 16 steps between the ground and first floor. There are a further 14 steps to the second floor, then 12 steps up to the top floor.

SITTING ROOM / LOUNGE
Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many? The dining room is on the ground floor just off the hallway. There is level access
What is the clear door opening width, taking into account any obstacles?

Door from hallway into dining room 0.75cm Double doors to dining room from lounge is 146cm
Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs? The sitting room/lounge is level with plenty of space between the furniture. The sitting room/lounge has two sofas, 2 armchairs, a coffee table in the centre of the room and fitted cupboards in the recesses at either side of the decorative fireplace.
Is the furniture moveable? Yes
Where there are TV's are subtitles/audio description available? There is a television which has a subtitles facility.
Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights: The area is well lit from a large ceiling light and table lamps
Describe the floor surface e.g. tile, wood, carpet (thick/short pile) The floor surface is pale wood coloured laminate flooring.
Describe the colour contrast of the floor, walls and doorways: White walls and pale wood coloured floor.

KITCHEN/DINER
Describe where the kitchen/diner is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many? The Kitchen is on the ground floor, 2 steps up from the dining room,
What is the clear door opening width, taking into account any obstacles? From dining room to kitchen the doorway is 84cm at the narrowest point
Is there space around the table for a wheelchair? Yes there is space for a wheelchair at the dining table.
State the clear height underneath the dining table: The table height is 68cm

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Describe any places to eat e.g. is there a table and chairs in the kitchen? Describe the type of chairs, with/without arms? The dining table is in the dining room and has 6 wooden chairs without arms and another two chairs stored in cupboard.
Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights: The kitchen is well lit with ceiling spot lights, and under cupboard lighting
Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): Wood effect hard flooring

State the height of the oven, hob and microwave. Does the oven have a drop down or side opening door? The hob is set into the work surface 90cm high The top of the oven is at 96cm and has a drop-down front with a pull bar across the top The microwave is integrated above the oven 125cm
How high is the work surface/food preparation area? 90cm
State the height of the highest shelf and lowest draw of fridge: The highest shelf is 150cm The lowest shelf is 82cm
State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower level cupboards on request? The wall cupboards are 150cm at the lowest point. Crockery, glasses etc can be moved if the request is made on booking the accommodation.
Describe the sink taps e.g. single mixer lever tap: The sink has a mixer tap with one lever.
Describe the colour contrast of the floor and walls: White walls and grey floor tiles.

BEDROOMS AND SLEEPING AREAS
Do you have any ground floor bedroom? If yes, how many?

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None
What is the clear door opening width, taking into account any obstacles? First-floor. King bedrooms x2 All doors: 75cm Second-floor. King bedroom x 1 and single room x 1. Both 72cm Third-floor. Twin bedroom 65cm
Can furniture be moved around or removed? Furniture can be moved.
What bed combinations are there e.g. double, twin, zip-link? Three King-size beds Three single beds
What provision is there for a personal assistant/carer or friend/family member e.g. adjoining room, sofa bed in the room or lounge: On each floor the bedrooms are easily accessible to each other
How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed): This property has multiple staircases therefore not suitable for wheelchair users
What is the height of the bed(s) to the top of the mattress? What is the height of the clear space under the bed (if any)? First floor. King-size beds: 48cm & 58cm Second floor. King-size bed 58cm, single bed 48cm Third floor. Twin beds: 54cm
Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights: The bedrooms are well lit by ceiling lights and table lamps.
Describe the colour contrast of the floor, walls: All bedrooms have white walls with a grey carpet
Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): All bedrooms have short pile carpets**.**
Give details of any non-allergenic bedding that can be provided: Non-allergenic bedding is generally used but if you have allergies please do check with us in advance.

Are subtitles/audio description equipment available on televisions with instructions available on how to use it? There is a tv in the King-size bedroom on the second floor with a subtitle option.

BATHROOMS, SHOWER-ROOMS AND TOILETS
Is there a ground floor WC: Yes
Is there a ground floor Bath/Shower? **Yes**
Is there level access to the bathrooms: There are 2 steps up from the hallway.
Door Opening Width? Ground floor Bathroom 70cm Second floor bathroom 76cm
Is there an accessible WC? Ground floor (With two steps) **Is there an accessible Bath/Shower?** As above
What is the height of the WC to seat? Ground floor bathroom 40cm Second floor bathroom 40cm
What is the height of the washbasin? Ground floor 68cm Second floor 70cm **Is there clear space under the sink i.e. no pedestal?** Ground floor washbasin has cupboard underneath Second floor washbasin has clear space
What type of taps are on the washbasin and bath? e.g. lever: Ground floor bathroom washbasin has mixer tap with one lever and bath with mixer and 2 levers

Second floor bathroom, washbasin has 2 separate taps bath has two taps and a shower head. Shower has two separate taps.
Are there support/grab rails fitted where e.g. bath, shower, WC: No
Type of Lighting: The bathrooms are well lit by spot lights
Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile): Wood effect laminate in second floor bathroom and cushion flooring in ground floor.

GARDEN
Describe the garden area that guests have access to e.g. patio and lawn: **Patio area at front of house.** **Rear yard accessed via kitchen.**
Describe whether these areas are flat/undulating, stepped etc. **Flat, level patio at front.** **Rear Yard is paving slabs with some gravel sections, therefore slightly uneven.**
Give details of what seating is available: **Front patio Wooden table and chairs** **Rear – Wooden table and benches**
Describe the surface of the footpaths e.g. level/firm/uneven, is gravel used? **Path from street level to front door is cobbled**

ADDITIONAL INFORMATION
State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls? Assistance dogs are welcome in all Shoreline properties.

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CONTACT INFORMATION
Business address: St Hilda's Business Centre, The Ropery, Whitby. YO22 4ET
Business telephone number: Tel: 01947 668888
Email: enq@shoreline-cottages.com
Website: http://www.shoreline-cottages.com
Business Hours: The contact arrangements for anyone staying in a Shoreline Cottage are as follows: Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.
Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles: **Accessible Taxis** Harrisons Tel: 01947 600606 Parc taxis Tel: 07900 213054 Smilers Taxis Tel: 07881 467 725 Streamline Tel: 01947 603306