

Accessibility Guide – Sandy Bottoms

Property Name: Sandy Bottoms

Property Address: Whitby

Date Assessment Carried Out: 4 September 2025

Assessment Completed By: Shoreline Cottages

DESCRIPTION OF PROPERTY:

A first-floor apartment with access by lift or stairs. All on one level.

Use: Self-catering holiday apartment.

Location Description e.g. city centre, countryside, coast: Coast

How many bedrooms does the property have? 3

Are there any ground floor bedrooms – if so how many? 3 bedrooms on one level once in apartment.

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Town Station

Distance from nearest railway station: Approx 0.9 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.9 miles from the flat

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:

Paved

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility Guide, brochure:

The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:
The key is collected from a key safe located on an outside wall near the front door.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

An allocated parking space is available in the car park at the front of the building.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There is a lift up to the apartment.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

The entrance to the building has no steps.

What is the clear door opening width?

The front door opening to the apartment is approx. 80cm wide at the narrowest point.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The front door opens into the hallway. The hallway is lit with spotlights.

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The hall is lit with spotlights. There are no stairs.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The Hall has pale wood laminate flooring.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are no stairs and no handrails.

Describe the colour contrast of the floor, walls and doorways:

Pale wood coloured flooring and white walls.

SITTING ROOM

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The sitting room is directly off the hallway. Level access throughout.

What is the clear door opening width, taking into account any obstacles?

The door opening is approx. 80cm at the narrowest point.

Describe the layout within the sitting room. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

There are two sofas and a large footstool with adequate space between furniture. Glass topped dining table and 4 dining chairs. There are no steps, all on one level.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room area is lit with spotlights and floor standing lamps and lots of natural light from glass balcony doors and double windows.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is laminate with a short pile rug in the centre.

Describe the colour contrast of the floor, walls and doorways:

White walls with a pale wood coloured laminated flooring.

KITCHEN

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is situated off the hallway. All on one level.

Is there space around the table for a wheelchair?

Dining area in Sitting room. Yes there is space for a wheelchair. Breakfast Bar in kitchen not suitable for wheelchair.

State the clear height underneath the dining table:

Table in Sitting room. The clear height is approx. 70cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of four chairs without arms. Breakfast bar in kitchen 2 high level chairs.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is lit with spot lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Blue/grey vinyl flooring.

Describe the colour contrast of the floor, walls and doorways:

White walls, blue/grey floor and white kitchen cabinets.

How high is the work surface/food preparation area? Approx 85cm

Height of wall cupboards containing crockery: Approx 140cm

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: Yes

Describe the sink taps e.g. single mixer lever tap:

Single mixer tap.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 3

What is the clear door opening width, taking into account any obstacles?

Double Bedroom: Approx 80cm at the narrowest point

Twin Bedroom: Approx 80cm at the narrowest point.

Single Bedroom Approx 80cm at the narrowest point

Can furniture be moved around or removed?

Yes

Bed sizes:

1 x Double bed

2 x single beds

1 Single with Trundle bed

What is the height of the bed(s) to the top of the mattress?

Double Bed: Approx 65cm

Single Beds: Approx 58cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

Double Bedroom: White walls and beige carpet.

Twin Bedroom: White walls and beige carpet.

Twin Bedroom 2: White walls and grey carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes (Apartment all on one level)

Is there a ground floor Bath/Shower: Yes

Is there level access to the bathrooms: Yes

Door Opening Width?

En-suite Bathroom: Approx 80cm at the narrowest point

Family Bathroom: Approx 80cm at the narrowest point

What is the height of the WC from floor to seat?

En-suite Bathroom: Approx 50cm

Family Bathroom: Approx 50cm

What is the height of the washbasin?

En-suite Bathroom: Approx 80cm

Family Bathroom: Approx 80cm

Is there clear space under the sink i.e. no pedestals? No

What type of taps are on the washbasin and bath? e.g. lever:

En-suite Bathroom: Single lever mixer tap

Family Bathroom: Single mixer lever tap

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

Ceiling lights.

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Vinyl flooring in both bathrooms

Garden

Describe the garden area that guests have access to e.g. patio and lawn:

There is no outdoor space at this property

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where to Go, Getting Around Whitby and Where to Eat.

CONTACT INFORMATION**Business address:**

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: eng@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:

Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306