

Accessibility Guide – Solar Cottage

Property Name: Solar Cottage

Property Address: Whitby

Date Assessment Carried Out: 3rd Oct 2022

Assessment Completed By: K Wharton-Street

DESCRIPTION OF PROPERTY:

A three-storey cottage with three bedrooms on upper floors.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: city centre

Distance to nearest city, town, village:

The cottage is situated in the Old Town area of Whitby

How many bedrooms does the property have? 3

Are there any ground floor bedrooms – if so how many? 0

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Town Station



Distance from nearest railway station: Approx 0.5 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.6 miles from the cottage

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: Cobbled and uneven

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group
Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd
Unit B3 St Hilda's business Centre
The Ropery
YO22 4 ET
01947 825 555

Shopmobility

Scarborough Shopmobility
5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility Guide, brochure:

The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:
The key is collected from a key safe located near the entrance door of the cottage.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is no parking available at Solar Cottage. However, you are able to access your property by car to unload. Your chosen holiday property is located in the old part of town where it is quite narrow and heavily pedestrianised during the daytime, especially during the summer months, so we suggest you avoid driving to your property during peak times of the day such as lunchtime.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There is a street light to the front of the building.

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

1 step up over the front door.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail.

What is the clear door opening width?

The front door opening is approx. 66cm wide at the narrowest point.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The front door opens into the small porch and then the Sitting Room. The porch is lit with a ceiling light. The Sitting room is well lit with wall lights.

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The stairs and landings are lit with ceiling lights and wall lights.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The upper stairs and landings have carpets with a short pile. The stairs downstairs to the Kitchen are wooden with no carpet.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are 9 narrow wooden and winding steps down to the Kitchen. There is a handrail. There are 12 narrow and winding stairs up to the master bedroom and single bedroom followed by a further 12 narrow and winding stairs to the twin bedroom. There are handrails. The stairs width leading up to the bedrooms are approx. 90cm at the narrowest point and the staircases width leading downstairs to the kitchen is approx. 70cm at the narrowest point.

Describe the colour contrast of the floor, walls and doorways:

White walls and striped carpets on the upper staircases and white walls and wooden staircase down to the kitchen.

SITTING ROOM

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the sitting room by the front door.

What is the clear door opening width, taking into account any obstacles?

The front door opening is approx. 66cm at the narrowest point.

Describe the layout within the sitting room. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

There is a two-seater sofa, one armchair and a small two seat chaise, a very small dining table for two people with two wooden dining chairs.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room area is lit with wall lights.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is wood with a short pile rug.

Describe the colour contrast of the floor, walls and doorways:

Light grey walls with a wooden floor.

KITCHEN DINER

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen diner is accessed via the stairs leading down from the sitting room.

Is there space around the table for a wheelchair?

Yes

State the clear height underneath the dining table:

The clear height is approx. 62cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of a wooden built-in bench seating three people and two wooden dining chairs without arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen diner is lit with a ceiling light and spotlights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is wooden.

Describe the colour contrast of the floor, walls and doorways:

White walls and wooden floor.

How high is the work surface/food preparation area? Approx 92cm

Height of wall cupboards containing crockery: Approx 150cm and 130cm

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: Yes

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with a separate hot and cold lever handles.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 0

What is the clear door opening width, taking into account any obstacles?

Master Bedroom: Approx 70cm at the narrowest point

Single Bedroom: Approx 63cm at the narrowest point.

Can furniture be moved around or removed?

Yes

Bed sizes:

1 x double bed

3 x single beds

What is the height of the bed(s) to the top of the mattress?

Double Bed: Approx 65cm

Single Bed: Approx 72cm

Twin Room single Beds: Approx 62cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

Master Bedroom: White walls and wooden floor.

Single Bedroom: White walls and wooden floor

Twin Bedroom: White walls with one blue feature wall and striped carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: No

Is there a ground floor Bath/Shower: No

Is there level access to the bathrooms: No

Door Opening Width?

Main Bathroom: Approx 68cm at the narrowest point

What is the height of the WC from floor to seat?

Main Bathroom: Approx 46cm

What is the height of the washbasin?

Main Bathroom: Approx 90cm

Is there clear space under the sink i.e. no pedestals? No

What type of taps are on the washbasin and bath? e.g. lever:

Main Bathroom: Mixer tap with separate hot and cold turn controls.

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

Spotlights

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Wooden flooring

Shared Garden

Describe the garden area that guests have access to e.g. patio and lawn:

There is access to a paved shared courtyard.

Describe whether these areas are flat/undulating, stepped etc.

The paved area is uneven.

Give details of what seating is available:

There is a bench available.

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where to Go, Getting Around Whitby and Where To Eat.



CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:

Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306