

Accessibility Guide – Missies Den, Whitby.

Property Name: Missies Den.

Property Address: Princess Place, Whitby.

Date Assessment Carried Out: 22 July 2024

Assessment Completed By: Shoreline Cottages

DESCRIPTION OF PROPERTY:

A one-bedroomed apartment

Use: Self-catering holiday apartment

Location Description: Princess Place, Whitby

Distance to nearest city, town, village:

The apartment is situated in central Whitby.

How many bedrooms does the property have? 1

Are there any ground floor bedrooms – if so how many? None

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Railway Station

Distance from nearest railway station: Approx 0.2 miles

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

The nearest bus station is the main bus station located next to Whitby Station. The bus station is approximately 0.2 miles from the Apartment.

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: Paved streets.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility

Guide, brochure: The Accessibility Guide is available on our online app which can be viewed in large print.

There is no audio version available.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:
The key is collected from a key safe located near the entrance door of the property.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is on-street parking outside the property, but this cannot be guaranteed.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There are 5 steps down into the courtyard entrance then 5 steps up the stairs to the apartment door. No Handrail.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail at the entrance. There is no lift at this property.

What is the clear door opening width?

The apartment door opening is 70cm at the narrowest point

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The hall is lit with ceiling lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The hall has short pile carpet.

Describe the colour contrast of the floor, walls and doorways:

White walls and doors with blue carpet.

SITTING ROOM/LOUNGE

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the open-plan sitting room/kitchen from the top of the entrance stairs. There is level access.

What is the clear door opening width, taking into account any obstacles?

70cm

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room is level with space between the furniture. There is a two-seater, a wall mounted tv.

Is the furniture moveable?

The sofa is movable.

Where there are TVs are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room area is lit with ceiling lights.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is carpet with a short pile.

Describe the colour contrast of the floor, walls and doorways:

Grey carpet with white walls.

KITCHEN DINER

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the open-plan kitchen/living area. Located at the top of the entrance stairs. The kitchen/lounge/diner is all on one level.

What is the clear door opening width, taking into account any obstacles?

The doorway from the hall is 70cm

Is there space around the table for a wheelchair?

Yes.

State the clear height underneath the dining table:

The clear height is 62cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of two upright wooden chairs with no arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The dining area is well lit with a ceiling lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Short pile carpet.

Describe the colour contrast of the floor, walls and doorways:

Grey carpet and white walls.

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is part of the open plan kitchen/diner area. There is level access.

What is the clear door opening width, taking into account any obstacles?

Open plan Kitchen/Diner.

How high is the work surface/food preparation area? 90cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 55cm Lowest shelf 33cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights.

Height of wall cupboards containing crockery: 148cm

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with separate hot and cold levers.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): The kitchen area has vinyl flooring.

Describe the colour contrast of the floor, walls and doorways:

Pale grey flooring and white walls.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 0

What is the clear door opening width, taking into account any obstacles?

72cm at the narrowest point

Can furniture be moved around or removed?

No

Bed sizes:

1 x King-size bed.

What is the height of the bed(s) to the top of the mattress?

52cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

Grey carpets and white walls.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Short pile carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: No

Is there a ground floor Bath/Shower: No

Is there level access to the bathrooms: Level access from the open-plan kitchen/lounge area.

Door Opening Width: 70cm

What is the height of the WC from floor to seat? 40cm

What is the height of the washbasin? 80cm

Is there clear space under the sink i.e. no pedestal? No.

What type of taps are on the washbasin and bath? e.g. lever: Single lever mixer tap.

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

The bathrooms is well lit by spot lights.

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Grey vinyl flooring.

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn: space.

The courtyard area is paved. There is one step down from the door of the property and 6 steps up to street level. A small table and two chairs are provided.

ADDITIONAL INFORMATION

State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls?

Assistance dogs are welcome in all Shoreline properties. There is an outdoor patio area, and water bowl can be provided given notice of a dog coming.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION**Business address:**

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: eng@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in the apartment are as follows:

The owner, Alison, can be contacted on 07812 010655, or [Email: ahohome@live.co.uk](mailto:ahohome@live.co.uk)

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306