

## Accessibility Guide – Abbey View.

**Property Name:** Abbey View.

**Property Address:** Apartment 7, Sneaton Hall, Sneaton, Whitby

**Date Assessment Carried Out:** 29 April 2024

**Assessment Completed By:** Shoreline Cottages

### DESCRIPTION OF PROPERTY:

A one-bedroomed apartment

**Use:** Self-catering holiday apartment

**Location Description:** Sneaton, Whitby

**Distance to nearest city, town, village:**

The apartment is situated in a village 3.3 miles from Whitby.

**How many bedrooms does the property have?** 1

**Are there any ground floor bedrooms – if so how many?** None

**What internet access is available? Is it charged or free?** Internet access is available and is free

**Mobile phone reception?** Yes

### PRE-ARRIVAL

**Name of nearest railway station:** Whitby Railway Station

**Distance from nearest railway station:** Approx 3.3 miles

**Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.**

There is no bus service from the village of Sneaton. The nearest bus station is the main bus station located next to Whitby Station. The bus station is approximately 3.3 miles from the house.

**Do you offer a collection service?** No

**Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:** Paved outside the property and gravelled in the car park.

**Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:**

**Equipment Hire**

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

**Wheelchair repair**

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

**Shopmobility**

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

**Details of local stores where shopping can be ordered in advance for collection or delivery:**

Sainsbury's, Asda and Tesco all deliver to this area.

**What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility**

**Guide, brochure:** The Accessibility Guide is available on our online app which can be viewed in large print.

There is no audio version available.

## KEY COLLECTION, WELCOME & CAR PARKING

**State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:**  
The key is collected from a key safe located near the entrance door of the property.

**State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:**  
A personal welcome service is not offered nor a familiarisation tour.

**State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:**  
  
Parking is available for one car at the rear of the property.

**Please see our parking guide for further information:**

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

## ENTRANCE TO PROPERTY

**How many steps, if any, to the entrance and is there a handrail(s)?**  
There is level entry through the front door then there are approximately 12 steps up the stairs to the apartment door.

**Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:**  
No ramp or hand rail at the entrance. Handrail on one side up the stairs to the apartment door. There is no lift at this property2

**What is the clear door opening width?**  
The apartment door opening is 72cm at the narrowest point

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**  
The hall is lit with ceiling lights.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**  
The hall has short pile carpet with two short pile rugs.

**Describe the colour contrast of the floor, walls and doorways:**

White walls and doors with beige carpet.

## **SITTING ROOM/LOUNGE**

**Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

You enter the sitting room from the kitchen. There is level access.

**What is the clear door opening width, taking into account any obstacles?**

150cm

**Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?**

The sitting room is level with space between the furniture. There is a four-seater and a two-seater sofa, a wooden coffee table, a tv unit, a pouffe and one upholstered chair with no arms, and an occasional table.

**Is the furniture moveable?**

Yes

**Where there are TVs are subtitles/audio description available?**

There is a television which has a subtitles facility.

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The sitting room is lit with ceiling lights and table lamps.

**Describe the floor surface e.g. tile, wood, carpet (thick/short pile)**

The floor surface is carpet with a short pile.

**Describe the colour contrast of the floor, walls and doorways:**

Beige carpet with white walls.

**KITCHEN DINER**

**Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

The dining area is part of the kitchen. Located between the hallway and the sitting room. There is one step up from the hallway and level access to the sitting room.

**What is the clear door opening width, taking into account any obstacles?**

The doorway from the hall is 84cm

**Is there space around the table for a wheelchair?**

Yes.

**State the clear height underneath the dining table:**

The clear height is 70cm

**What type of seating is there? e.g. upright chairs with/without arms:**

The seating consists of six upright wooden chairs with no arms.

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The dining area is well lit with a ceiling lights.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

Short pile carpet with large, short pile rug under dining table. Vinyl flooring next to kitchen units.

**Describe the colour contrast of the floor, walls and doorways:**

Beige carpet and white walls.

**Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

The kitchen is part of the open plan kitchen/diner area. There is level access.

**What is the clear door opening width, taking into account any obstacles?**

Open plan Kitchen/Diner.

**How high is the work surface/food preparation area? 90cm**

**State the height of the highest shelf and lowest draw of fridge:**

Highest shelf is 160cm

The lowest shelf is 110cm

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The kitchen is well lit with ceiling lights.

**Height of wall cupboards containing crockery:** 140cm

**Describe the sink taps e.g. single mixer lever tap:**

The sink has a single mixer tap with separate hot and cold levers.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):** Part tiles, part short pile carpet.

**Describe the colour contrast of the floor, walls and doorways:**

Brown and beige flooring and white walls.

## BEDROOMS AND SLEEPING AREAS

**Number of ground floor bedrooms:** 0

**What is the clear door opening width, taking into account any obstacles?**

73cm at the narrowest point

**Can furniture be moved around or removed?**

No

**Bed sizes:**

1 x King-size bed.

**What is the height of the bed(s) to the top of the mattress?**

57cm

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The bedrooms are well lit by ceiling lights and table lamps.

**Describe the colour contrast of the floor, walls and doorways:**

Beige carpets and blue & white walls.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

Short pile carpet.

**Give details of any non-allergenic bedding that can be provided:**

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

## **BATHROOMS, SHOWER-ROOMS AND TOILETS**

**Is there a ground floor WC: No**

**Is there a ground floor Bath/Shower: No**

**Is there level access to the bathrooms: one very small step.**

**Door Opening Width: 72cm**

**What is the height of the WC from floor to seat? 42cm**

**What is the height of the washbasin? 80cm**

**Is there clear space under the sink i.e. no pedestal? No.**

**What type of taps are on the washbasin and bath? e.g. lever: Single lever mixer tap.**

**Are there support/grab rails fitted where e.g. bath, shower, WC: No**

**Type of Lighting:**

The bathrooms is well lit by spot lights.

**Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):**

Wood effect vinyl flooring.

## ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. There is a dog basket in the sitting room. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

**Telephone:** 01947-821001

**E-mail:** [info@whitbydag.org.uk](mailto:info@whitbydag.org.uk)

**Website** [www.whitbydag.org.uk](http://www.whitbydag.org.uk)

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.



## CONTACT INFORMATION

**Business address:**

Shoreline Cottages Ltd  
Brook House  
Main Street, Elvington  
YORK, YO41 4AA

**Business telephone number:** Tel: 01947 668888

**Email:** [eng@shoreline-cottages.com](mailto:eng@shoreline-cottages.com)

**Website:** <http://www.shoreline-cottages.com>

**Business Hours:**

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:

Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

**Local Accessible Taxi – [www.traintaxi.co.uk](http://www.traintaxi.co.uk) indicate those firms that have wheelchair accessible vehicles:**

**Accessible Taxis**

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306