

Accessibility Guide – Blackbird Cottage

Property Name: Blackbird Cottage

Property Address: Iburndale, Sleights

Date Assessment Carried Out: 19th February 2024

Assessment Completed By: A K Lister

DESCRIPTION OF PROPERTY:

A three-storey cottage with two bedrooms on the upper floors.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: Village

Distance to nearest city, town, village:

Blackbird Cottage is located in the hamlet of Iburndale, just 0.5 miles from Sleights, and 4.7 miles from Whitby.

How many bedrooms does the property have? 2

Are there any ground floor bedrooms – if so how many? No

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Sleights Station

Distance from nearest railway station: Approx 1.2 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from various bus stops on Coach Road, Sleights. The bus stops are approximately 0.5 miles from the cottage.

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: Access is via a country lane which can be a little uneven. Entry into the cottage is paved.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group
Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd
Unit B3 St Hilda's business Centre
The Ropery
YO22 4 ET
01947 825 555

Shopmobility

Scarborough Shopmobility
5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility Guide, brochure: The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:

No keys are needed to gain entry. You will find a keypad on the door handle.

- Enter the code sent to you by email.
- Turn the door handle anti-clockwise and it will open. You can then use this code every time you return having been out - no key is required during your stay.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is parking for 1 car at the property.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

State whether Blue Badge parking is available and give the number of spaces available and distance to the main entrance:

If you need to park your car other than outside the cottage the following information details disabled parking in Whitby:

Disabled Bays		Time Limit
East Terrace	- opposite Royal Hotel close to the whalebone arch	3 Hours
Heirdale Road	- on road to the residential houses	Unlimited
Kyber Pass	- close to the junction with Pier Road, close to Whitby Pier	3 Hours
New Quay Road	- outside side of HSBC bank, close to the swing bridge	3 Hours
North Terrace	- close to Whitby Pavilion and Whitby Leisure Centre	3 Hours
Pier Road	- close to Whitby Fish Pier (available from 31 st March to 30 th of September)	3 Hours
St Anns Staith	- close to the Swing Bridge	3 Hours
Windsor Terrace	- close to Whitby Library and Train Station	1 Hour

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There are 2 steps up from your car parking space to the front of the property, then 1 step up through the front door.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail.

What is the clear door opening width?

The front door opening is 70cm at the narrowest point.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The outside of the door is lit by a wall light. The front door leads straight into the kitchen which has ceiling spot lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is tiled.

Describe the colour contrast of the floor, walls and doorways:

White door with beige floor tiles and white kitchen units.

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The stairs and landing are lit with ceiling spot lights.

How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:

The Staircase to the first floor is 66cm wide. The stairs to the second floor are 60cm wide.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs to the first floor and landing have carpets with a short pile. The stairs to the 2nd floor are brown wood and very steep.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are 12 steps with handrail to one side to the first floor. The staircase width is 66cm.
There are 8 very steep wooden steps and no handrail up to the second floor.

Describe the colour contrast of the floor, walls and doorways:

The stair carpet to the first floor is pale grey with white skirting boards and pale grey walls. There are brown wooden very steep steps to the second floor with pale grey walls.

SITTING ROOM/LOUNGE

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the sitting room through the kitchen. There is one step down to the living room.

What is the clear door opening width, taking into account any obstacles?

The door opening is 65cm at the narrowest points.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with plenty of space between the furniture. There is a three-seater sofa, two armchairs, a coffee table, a wall mounted tv.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room is lit with wall lamps and a standard lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is carpet with a short pile.

Describe the colour contrast of the floor, walls and doorways:

Pale grey carpet and pale grey walls with white skirting boards.

DINING ROOM

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining room is accessed from the kitchen. There is level access.

What is the clear door opening width, taking into account any obstacles?

The door opening is 62cm at the narrowest points.

Is there space around the table for a wheelchair?

Yes.

State the clear height underneath the dining table:

The clear height is 75cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of four upholstered upright chairs without arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The dining area is lit by a ceiling light, one standard lamp and one table lamp.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Tiled floor.

Describe the colour contrast of the floor, walls and doorways:

Beige tiles and pale grey walls with white skirting boards.

KITCHEN

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is accessed from the dining room and sitting room. There is level access from the dining room and one step up from the living room.

What is the clear door opening width, taking into account any obstacles? 62cm and 65 cm at the narrowest points.

How high is the work surface/food preparation area? 92cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 103cm
The lowest shelf is 30cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is lit with spot lights.

Height of wall cupboards containing crockery: 150cm

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: Yes

Describe the sink taps e.g. single mixer lever tap:

The sink has a two separate taps with turning knobs.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): Tiled

Describe the colour contrast of the floor, walls and doorways:

Beige tiles and white walls.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 0

What is the clear door opening width, taking into account any obstacles?

Double bedroom: 50cm at the narrowest point.

Twin Bedroom: 60cm at the narrowest point

Can furniture be moved around or removed?

Yes

Bed sizes:

1 Double bed

2 single beds

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed min 75cm):

Not possible

What is the height of the bed(s) to the top of the mattress?

Double Bed: 60cm

Single beds: 60cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

All bedrooms have pale grey walls and carpet.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

All bedrooms have a short pile carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes

Is there a ground floor Bath/Shower: Yes

Is there level access to the bathrooms: No. There are 2 steps up into the bathroom.

Door Opening Width?

58cm at the narrowest point

Is there an accessible WC: Yes

Is there an accessible Bath/Shower? Yes

What is the height of the WC from floor to seat? 40cm

What is the height of the washbasin? 80cm

Is there clear space under the sink i.e. no pedestal? No

What type of taps are on the washbasin and bath? e.g. lever:

Single lever tap on bath and separate taps with turning knobs on washbasin.

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

The bathrooms are lit by spot lights

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Lino

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

The patio area is accessible through the dining room door to the side. There is a paved patio. There is also a paved area and flower beds to the front.

Describe whether these areas are flat/undulating, stepped etc.

There is one step down from the dining room to the patio.
The patio is flat with a hot tub.

Give details of what seating is available:

There is a picnic style table and benches at the front. Ratan type sofa and coffee table and a stone bench on the patio at the side.

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: eng@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:

Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306