

Accessibility Guide – Taylors Cottage

Property Name: Taylors Cottage

Property Address: Whitby

Date Assessment Carried Out: 22 February 2024

Assessment Completed By: A K Lister

DESCRIPTION OF PROPERTY:

A three-storey cottage with two bedrooms on upper floors.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: Coast

Distance to nearest city, town, village:

The cottage is situated in the Old Town area of Whitby

How many bedrooms does the property have? 2

Are there any ground floor bedrooms – if so how many? 0

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Town Station

Distance from nearest railway station: Approx 0.5 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.6 miles from the cottage

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: Cobbled and uneven

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility Guide, brochure:

The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:
The key is collected from a key safe located near the entrance door of the cottage.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is no parking available at Taylors Cottage. However, you are able to access your property by car to unload. Your chosen holiday property is located in the old part of town where it is quite narrow and heavily pedestrianised during the daytime, especially during the summer months, so we suggest you avoid driving to your property during peak times of the day such as lunchtime.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There is a street light to the front of the building.

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

6 steps up to the front of the cottage. 1 step up over the front door.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail.

What is the clear door opening width?

The front door opening is 67cm wide at the narrowest point

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The front door opens directly into the open plan Sitting Room/Diner/Kitchen. The room is well lit with wall lights, spot lights and a table lamp.

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The stairs and landing are lit with ceiling lights and wall lights.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs and landing have carpets with a short pile.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are 11 narrow and winding steps to the first floor. There are another 11 narrow and winding stairs to the second floor. Both staircases width is approx 83cm.

Describe the colour contrast of the floor, walls and doorways:

Light beige/grey carpet and light grey walls.

SITTING ROOM AREA

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the open plan sitting room/kitchen/diner through the entrance door.

What is the clear door opening width, taking into account any obstacles?

The door opening is 67cm at the narrowest point.

Describe the layout within the sitting room. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

There is a two-seater sofa, two armchairs and two side tables, 2 stools and a small bookshelf.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room area is lit with wall lights and a table lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is wood with a short pile rug.

Describe the colour contrast of the floor, walls and doorways:

Light blue walls with a wooden floor.

KITCHEN DINER AREA

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the open plan sitting room/kitchen/diner and accessed by the front door.

What is the clear door opening width, taking into account any obstacles?

The entrance door opening is 76cm at the narrowest point.

Is there space around the table for a wheelchair?

No

State the clear height underneath the dining table:

The clear height is 74cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of two wooden upholstered benches seating four people in total

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The dining area is lit with a spot light.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is wooden.

Describe the colour contrast of the floor, walls and doorways:

Light blue walls and wooden floor.

How high is the work surface/food preparation area? 90cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 69cm

The lowest shelf is 47cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is lit with spot lights.

Height of wall cupboards containing crockery: 140cm

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: Yes

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with a separate hot and cold lever handles.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 0

What is the clear door opening width, taking into account any obstacles?

Double Bedroom: 70cm at the narrowest point

Twin Bedroom: 73cm at the narrowest point.

Can furniture be moved around or removed?

Yes

Bed sizes:

1 x Double bed

2 x single beds

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed min 75cm):

There is room for a wheelchair at the side of the bed in the Double bedroom, however the stairs make it inaccessible.

What is the height of the bed(s) to the top of the mattress?

Double Bed: 65cm

Single Beds: 56cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

Double Bedroom: Light blue walls and wooden floor.

Twin Bedroom: Light blue and white walls with one feature boat wallpapered wall.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Both bedrooms have wooden flooring and a short pile rug.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: No

Is there a ground floor Bath/Shower: No

Is there level access to the bathrooms: No

Door Opening Width?

Main Bathroom: 68cm at the narrowest point

Twin Bedroom Toilet Room: 55cm

What is the height of the WC from floor to seat?

Main Bathroom: 41cm

Twin Bedroom Toilet Room: 42cm

What is the height of the washbasin?

Main Bathroom: 80cm

Twin Bedroom: 95cm

Is there clear space under the sink i.e. no pedestals? No

What type of taps are on the washbasin and bath? e.g. lever:

Main Bathroom: Single lever mixer tap
Twin Bedroom: Single lever mixer tap

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

The bathrooms are lit by a ceiling/wall light

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Vinyl flooring

Shared Garden

Describe the garden area that guests have access to e.g. patio and lawn:

There is access to a paved shared garden that is accessed through the rear kitchen door. There is a slight step/lip through the back door.

Describe whether these areas are flat/undulating, stepped etc.

The paved area is uneven.

Give details of what seating is available:

There is a bench and a small side table.

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where to Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: eng@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:

Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306