

## Accessibility Guide – Beachside Cottage

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Property Name: Beachside Cottage

Property Address: Sandsend

Date Assessment Carried Out: 7<sup>th</sup> February 2022

Assessment Completed By: K Wharton-Street

### DESCRIPTION OF PROPERTY:

A three-storey cottage with four bedrooms on the upper floors.

Use: Self-catering holiday cottage.

Location Description e.g. city centre, countryside, coast: Coast.

Distance to nearest city, town, village:

The cottage is situated in Sandsend.

How many bedrooms does the property have? 4

Are there any ground floor bedrooms – if so how many? 0

What internet access is available? Is it charged or free? Internet access is available and is free.

Mobile phone reception? Yes.

### PRE-ARRIVAL

**Name of nearest railway station:** Whitby Town Station.

**Distance from nearest railway station:** Approx 3 mile.

**Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.**

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 3 miles from the cottage.

**Do you offer a collection service?** No

**Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:** The lane leading to the property has steps and is uneven.

**Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:**

**Equipment Hire**

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

**Wheelchair repair**

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

**Shopmobility**

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

**Details of local stores where shopping can be ordered in advance for collection or delivery:**

Sainsbury's, Asda and Tesco all deliver to this area.

**What information do you offer in alternative formats, such as large print and audio? E.g.**

**Accessibility Guide, brochure:** The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

## KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post: The key is collected from a key safe located near the entrance door of the cottage.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is no parking at this property.

**Please see our parking guide for further information:**

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The surface from the car park to the entrance of the building is paved, stepped and uneven.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There is an external light to the front of the building.

## ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

16 steps up to the front of the building and a further 2 into the property.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail.

**What is the clear door opening width?**

The entrance door opening is 70cm at the narrowest point.

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The entrance door opens up directly into the Dining Room. The Dining room is lit with a ceiling light.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

Wooden floorboards.

**Describe the colour contrast of the floor, walls and doorways:**

Light oak coloured floor and white walls.

**STAIRS AND LANDINGS****Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The stairs and landing are lit with ceiling lights.

**Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):**

The stairs and landing have carpets with a short pile.

**Describe the stairs e.g. Number of steps, landings, handrail(s):**

There are 15 steps which rise steeply to the first floor and a further 17 to the next floor. The staircase width is 87cm at the narrowest point.

**Describe the colour contrast of the floor, walls and doorways:**

Beige carpet and white walls.

**SITTING ROOM/LOUNGE****Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

You enter the sitting room through the Dining Room. There is level access.

**What is the clear door opening width, taking into account any obstacles?**

The door opening is 80cm at the narrowest point.

**Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?**

The sitting room/lounge is level with space between the furniture. There is a four-seater L-Shaped sofa, one armchair, two-seater window seat and a TV unit.

**Is the furniture moveable?**

Yes

**Where there are TVs are subtitles/audio description available?**

There is a television which has a subtitles facility.

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The sitting room is lit with a ceiling light and a floor lamp and a table lamp.

**Describe the floor surface e.g. tile, wood, carpet (thick/short pile)**

The floor surface is wood with a large short pile rug.

**Describe the colour contrast of the floor, walls and doorways:**

Light wooden floor with white walls

## DINING ROOM

**Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

The Dining Room is accessed by the front door. There is level access.

**Is there space around the table for a wheelchair?**

Yes.

**State the clear height underneath the dining table:**

The clear height is 67cm.

**What type of seating is there? e.g. upright chairs with/without arms:**

The seating consists of eight wooden upright chairs without arms.

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The Dining Room is lit with a ceiling light and a table lamp.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

The floor is wooden floor boards.

**Describe the colour contrast of the floor, walls and doorways:**

Light wooden floor with white walls.

## KITCHEN

**Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

The kitchen is accessed from the Dining Room. There is level access.

**What is the clear door opening width, taking into account any obstacles? 70cm at the narrowest point.**

**How high is the work surface/food preparation area? 91cm**

**State the height of the highest shelf and lowest draw of fridge:**

Highest shelf is 181cm

The lowest shelf is 116cm

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The kitchen is well lit with spot lights.

**Height of wall cupboards containing crockery:** There are no wall cupboards

**Describe the sink taps e.g. single mixer lever tap:**

The sink has a single mixer tap.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):** Vinyl

Describe the colour contrast of the floor, walls and doorways:  
Grey flooring and white walls.

## BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 0

**What is the clear door opening width, taking into account any obstacles?**

Double Bedroom: 78cm at the narrowest point.

Double Bedroom: 80cm at the narrowest point.

Twin Bedroom: 65cm at the narrowest point.

Twin Bedroom: 74cm at the narrowest point.

**Can furniture be moved around or removed?**

No

**Bed sizes:**

2 x King Size Beds

4 x Single Beds

**What is the height of the bed(s) to the top of the mattress?**

King Size Bed: 53cm

King Size Bed: 60cm

All Single Beds: 39cm

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The Twin Bedrooms are lit with ceiling lights.

The Double Bedrooms are lit with ceiling lights and table lamps.

**Describe the colour contrast of the floor, walls and doorways:**

All bedrooms have white walls with beige flooring.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

All bedrooms have a short pile carpet.

**Give details of any non-allergenic bedding that can be provided:**

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

## BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes

Is there a ground floor Bath/Shower: No

### Door Opening Width?

Downstairs Bathroom: 59cm at the narrowest point.

First-floor Bathroom: 71cm at the narrowest point.

Second-floor Bathroom: 67cm at the narrowest point.

### What is the height of the WC from floor to seat?

Downstairs Bathroom: 46cm

First-floor Bathroom: 46cm

Second-floor Bathroom: 46cm

### What is the height of the washbasin?

Downstairs Bathroom: 79cm

First-floor Bathroom: 82cm

Second-floor Bathroom: 84cm

### Is there clear space under the sink i.e. no pedestal?

Downstairs Bathroom: No.

First-floor Bathroom: No.

Second-floor Bathroom: No.

### What type of taps are on the washbasin and bath? e.g. lever:

Downstairs Bathroom: Separate hot and cold turn taps.

First-floor Bathroom: Mixer tap.

Second-floor Bathroom: Separate hot and cold turn taps.

Are there support/grab rails fitted where e.g. bath, shower, WC: No.

Type of Lighting:



Downstairs Bathroom: Ceiling light.  
First-floor Bathroom: Spot lights  
Second-floor Bathroom: Spot lights

**Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):**

Downstairs Bathroom: Vinyl.  
First-floor Bathroom: Vinyl.  
Second-floor Bathroom: Vinyl.

## ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. There is a dog basket in the sitting room. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: [info@whitbydag.org.uk](mailto:info@whitbydag.org.uk)

Website [www.whitbydag.org.uk](http://www.whitbydag.org.uk)

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

## CONTACT INFORMATION

**Business address:**

Shoreline Cottages Ltd  
Brook House  
Main Street, Elvington  
YORK, YO41 4AA

**Business telephone number:** Tel: 01947 668888

**Email:** [enq@shoreline-cottages.com](mailto:enq@shoreline-cottages.com)

**Website:** <http://www.shoreline-cottages.com>

**Business Hours:**

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:  
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

**Local Accessible Taxi –** [www.traintaxi.co.uk](http://www.traintaxi.co.uk) indicate those firms that have wheelchair accessible vehicles:

**Accessible Taxis**

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306