

Accessibility Guide – East Side View

Property Name: East Side View

Property Address: Whitby

Date Assessment Carried Out: 04 November 2021

Assessment Completed By: K Wharton-Street

DESCRIPTION OF PROPERTY:

A two-bedroomed apartment

Use: Self-catering holiday apartment

Location Description: City centre

Distance to nearest city, town, village:

The apartment is situated in the centre of Whitby

How many bedrooms does the property have? 2

Are there any ground floor bedrooms – if so how many? 2

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Railway Station

Distance from nearest railway station: Approx 0.5 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.5 miles from the house.

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: Paved

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. **Accessibility Guide, brochure:** The Accessibility Guide is available on our online app which can be viewed in large print. There is no audio version available.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post: The key is collected from a key safe located near the entrance door of the property.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is no private parking at this property.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There is level entry through the front door.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail.

What is the clear door opening width?

The front door opening is 78cm at the narrowest point

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The porch is lit with ceiling lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The porch has tiled flooring.

Describe the colour contrast of the floor, walls and doorways:

White walls and grey and white floor tiles.

SITTING ROOM/LOUNGE

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the sitting room through the kitchen area. There is level access.

What is the clear door opening width, taking into account any obstacles?

The kitchen/dining area/sitting room are all open plan, no doorways.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with space between the furniture. There is a two-seater sofa, one armchair, a glass coffee table, a tv unit, a pouffe and one upholstered chair with no arms.

Is the furniture moveable?

Yes

Where there are TVs are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room is lit with spot lights and a floor lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is carpet with a short pile.

Describe the colour contrast of the floor, walls and doorways:

Light grey carpet with white walls.

KITCHEN DINER

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the open plan kitchen/sitting room/diner area. There is level access.

What is the clear door opening width, taking into account any obstacles?

Open plan, no doorways.

Is there space around the table for a wheelchair?

Yes.

State the clear height underneath the dining table:

The clear height is 73cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of four upright upholstered chairs with nor arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The dining area is well lit with a ceiling light and spot lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Short pile carpet.

Describe the colour contrast of the floor, walls and doorways:

Light grey carpet and white walls.

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is part of the open plan kitchen/sitting room/diner area. There is level access.

What is the clear door opening width, taking into account any obstacles?

Open plan Kitchen/Diner/Sitting room.

How high is the work surface/food preparation area? 90cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 67cm

The lowest shelf is 37cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with spot lights.

Height of wall cupboards containing crockery: No high wall cupboards

Crockery and glass are stored in the base units.

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with separate hot and cold levers.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): Vinyl

Describe the colour contrast of the floor, walls and doorways:

Light grey flooring and white walls.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 2

What is the clear door opening width, taking into account any obstacles?

Master Bedroom: 73cm at the narrowest point

Second Bedroom: 74cm at the narrowest point

Can furniture be moved around or removed?

No

Bed sizes:

Master: 1 x double

Second Bedroom: 1 x super king (can be turned into a twin)

What is the height of the bed(s) to the top of the mattress?

Master: 69cm

Second Bedroom: 66cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by spot lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

Both bedrooms have light grey carpets and white walls.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Both bedrooms have a short pile carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes

Is there a ground floor Bath/Shower: Yes

Is there level access to the bathrooms: Yes

Door Opening Width: 69cm

What is the height of the WC from floor to seat? 47cm

What is the height of the washbasin? 82cm

Is there clear space under the sink i.e. no pedestal? Half pedestal.

What type of taps are on the washbasin and bath? e.g. lever: Lever

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

The bathrooms is well lit by spot lights.

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):
Tiled with Underfloor heating.

BALCONY

Describe the balcony area that guests have access to:

The balcony is accessible through the sitting room area patio doors. There is a large balcony overlooking the harbour.

Describe whether these areas are flat/undulating, stepped etc.

The balcony is flat.

Give details of what seating is available:

There is a table with four chairs.

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. There is a dog basket in the sitting room. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306