

Accessibility Guide – Captain's House

Property Name: Captain's House

Property Address: Whitby

Date Assessment Carried Out: 15th June 2021

Assessment Completed By: K Wharton-Street

DESCRIPTION OF PROPERTY:

A three-storey property with four bedrooms on the upper floors.

Use: Self-catering holiday property.

Location Description e.g. city centre, countryside, coast: Coast

Distance to nearest city, town, village:

The cottage is situated in Whitby.

How many bedrooms does the property have? 4

Are there any ground floor bedrooms – if so how many? No

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Town Station

Distance from nearest railway station: Approx 0.5 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.5 miles from the cottage

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: The lane leading to the property is graveled and uneven.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g.

Accessibility Guide, brochure: The Accessibility Guide is available on our website which can be viewed in large print. An audio version is not available.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e., the property, an office, elsewhere or sent by post: The key is collected from a key safe located near the entrance door of the property.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is space for one medium and one small car directly outside the front gate.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The surface from the car park to the entrance of the building is graveled. There are steep steps up to the property.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There are street lights to the front of the building.

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

10 steep steps into the front garden and a further 14 steep steps up to the front door.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp

What is the clear door opening width?

The front door opening is 78cm at the narrowest point.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The entrance hall is lit with ceiling lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The entrance hall has vinyl flooring.

Describe the colour contrast of the floor, walls and doorways:

Oak coloured vinyl flooring and taupe patterned walls

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The hall, stairs and landing are lit with ceiling lights and wired sensor lights.

How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:

The entrance hall is 97cm.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The hall has vinyl flooring, the stairs and landing have carpets with a short pile.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are 11 steps which lead to the bathroom, followed by a further 6 steps to 3 of the bedrooms and a further 15 steps to the master bedroom.

Describe the colour contrast of the floor, walls and doorways:

Patterned taupe walls and carpet.

SITTING ROOM/LOUNGE

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the sitting room through the entrance hall. There is level access.

What is the clear door opening width, taking into account any obstacles?

The door opening is 70cm at the narrowest point.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with plenty of space between the furniture. There is a four-seater sofa and a three-seater sofa, one armchair, tv unit, two side tables and a coffee table.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room is lit with a chandelier light and a floor lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is carpet with a large short pile.

Describe the colour contrast of the floor, walls and doorways:

Carpet is patterned beige and brown.

Walls are cream, with one wall cream flocked wallpaper.

KITCHEN DINER

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the kitchen and accessed by the entrance hall. There is level access.

What is the clear door opening width, taking into account any obstacles?

The door opening is 68cm at the narrowest point.

Is there space around the table for a wheelchair?

Yes.

State the clear height underneath the dining table:

The clear height is 70cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of five upright wooden chairs without arms and one large wooden bench.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The dining area is lit with a chandelier ceiling light.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is vinyl.

Describe the colour contrast of the floor, walls and doorways:

Oak coloured vinyl floors and light grey walls.

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is part of the dining area. There is level access.

How high is the work surface/food preparation area? 90cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 162cm

The lowest shelf is 110cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with spot lights and under cupboard lighting,

Height of wall cupboards containing crockery: 135cm

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: Yes

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with separate hot and cold lever handles.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): Vinyl

Describe the colour contrast of the floor, walls and doorways:

Oak coloured vinyl floor and light grey walls.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 0

What is the clear door opening width, taking into account any obstacles?

The back king-size bedroom – 69cm at the narrowest point

The front king-size bedroom – 70cm at the narrowest point

The front twin bedroom - 70cm at the narrowest point

The master bedroom – 68cm at the narrowest point

Bed sizes:

3 King Size Bed (2 can be made into twins) and 1 Twin

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed min 75cm):

There is rom in all bedroom but the bedrooms are stairs restricted.

What is the height of the bed(s) to the top of the mattress?

The back king-size bed – 63cm

The front king-size bed – 63cm

The front twin bed – 63cm

The master bed – 63cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

All bedrooms have light grey walls and a dark grey carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes

Is there a ground floor Bath/Shower: No

Is there level access to the bathrooms: No

Door Opening Width?

54cm at the narrowest point

Is there an accessible WC: No

Is there an accessible Bath/Shower? No

What is the height of the WC from floor to seat?

Ground-Floor – 44cm

First-Floor – 43cm

Ensuite – 43cm

What is the height of the washbasin?

Ground-Floor - 89cm

First-Floor - 87cm

Ensuite - 88cm

Is there clear space under the sink i.e. no pedestal? No

What type of taps are on the washbasin and bath? e.g. lever:

Ground-Floor – single lever mixer

First-Floor – hot and cold separate mixer

Ensuite – single lever mixer

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

Ground-floor – sensor spot lights

First-floor – spot lights

Ensuite – spot lights

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Ground-floor – vinyl

First-floor – tiled

Ensuite - tiled

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

There is a garden to the front of the property with a patio and wooden table and chairs that seat 6.

There is also a small paved area to the rear of the property.

Describe whether these areas are flat/undulating, stepped etc.

The front paved patio area is accessed down the steep stairs from the front door or from the rear of the property but again there are stairs.

The rear paved area can be accessed from the utility room.

Give details of what seating is available:

There is a wooden table and chairs that seat 6 on the front patio.

A small bench is at the rear.

Describe the surface of the footpaths e.g. level/firm/uneven, is gravel used?

There are lots of stairs to access the garden/patios.

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. There is a dog basket in the sitting room. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306