

Accessibility Guide – Sandside

Property Name: Sandside

Property Address: Whitby

Date Assessment Carried Out: 13th May 2021

Assessment Completed By: K Wharton-Street

DESCRIPTION OF PROPERTY:

A ground-floor apartment with two bedrooms.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: Coast

Distance to nearest city, town, village:

The cottage is situated in the Old Town of Whitby.

How many bedrooms does the property have? 2

Are there any ground floor bedrooms – if so how many? 2

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Town Station

Distance from nearest railway station: Approx 0.4 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.4 miles from the cottage.

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: The streets leading to the property are cobbled. There is a steep slope leading to some steps that bring you to the front entrance of the cottage.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g.

Accessibility Guide, brochure: The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post: The key is collected from a key safe located near the entrance door of the cottage.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is no parking at this property. However, you are able to access your property by car to unload at the top of the slope. Your luggage will then need to be carried down the slope and then the steps leading to the Cottage. Your chosen holiday property is located in the old part of town where it is quite narrow and heavily pedestrianised during the daytime, especially during the summer months, so we suggest you avoid driving to your property during peak times of the day such as lunchtime.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

1 step up to the entrance door.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail.

What is the clear door opening width?

The entrance door opening is 60cm at the narrowest point

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The entrance door opens up directly into the living room.

SITTING ROOM/LOUNGE

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the sitting room through the entrance door.

What is the clear door opening width, taking into account any obstacles?

The door opening is 60cm at the narrowest point

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

There is a three-seater L-Shaped sofa, a coffee table, a small book case, a small side table, dining table with four chairs.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room is lit with a ceiling light.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

Carpet – short pile.

Describe the colour contrast of the floor, walls and doorways:

Light brown carpet and cream walls.

KITCHEN

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is open plan with the living room.

What is the clear door opening width, taking into account any obstacles?

No door, open plan, floor width in Kitchen area at narrowest point is 85cm.

Is there space around the table for a wheelchair?

The dining table is in the living room. There is space for a wheelchair.

State the clear height underneath the dining table:

72cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of four wooden upright chairs without arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The dining area is lit by the living room ceiling light.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Short pile carpet.

Describe the colour contrast of the floor, walls and doorways:

Light brown carpet and cream walls.

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is accessed from the living room.

How high is the work surface/food preparation area? 90cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 170cm

The lowest shelf is 134cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is lit with spot lights.

Height of wall cupboards containing crockery: 135cm

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: Yes

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): Vinyl flooring

Describe the colour contrast of the floor, walls and doorways: Stone coloured vinyl flooring with cream walls.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 2

What is the clear door opening width, taking into account any obstacles?

Double Bedroom: 68cm at the narrowest point.

Twin Bedroom: 68cm at the narrowest point.

Can furniture be moved around or removed?

Yes

Bed sizes:

1 x double bed

2 x single beds

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed min 75cm):

Not enough room for a wheelchair.

What is the height of the bed(s) to the top of the mattress?

Double: 58cm

Twin Beds: 58cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and a table lamp in the twin bedroom.

Describe the colour contrast of the floor, walls and doorways:

Light brown carpet and cream walls.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Short pile carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes

Is there a ground floor Bath/Shower: Yes

Is there level access to the bathrooms: Yes

Door Opening Width? 67cm at the narrowest point

Is there an accessible WC: 2 steps up to WC

Is there an accessible Bath/Shower? Shower is over bath

What is the height of the WC from floor to seat? 42cm

What is the height of the washbasin? 80cm

Is there clear space under the sink i.e. no pedestal? No

What type of taps are on the washbasin and bath? e.g. lever: Separate Hot and Cold taps

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

The bathroom is lit by a ceiling light.

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):
Vinyl.

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

There is no garden. There is a small patio area to the front of the apartment. It is not private.

Describe whether these areas are flat/undulating, stepped etc.

The paved area is uneven.

Give details of what seating is available:

There is no seating available at present.

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. There is a dog basket in the sitting room. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606
Parc taxis Tel: 07900 213054
Smilers Taxis Tel: 07881 467 725
Streamline Tel: 01947 603306

