

## Accessibility Guide – Chapel Cottage

Property Name: Chapel Cottage

Property Address: Whitby

Date Assessment Carried Out: 13<sup>th</sup> May 2021

Assessment Completed By: K Wharton-Street

### DESCRIPTION OF PROPERTY:

A two-storey cottage with three bedrooms on the upper floor.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: Village

Distance to nearest city, town, village:

Chapel Cottage is a pretty 17th Century property set back from the main road in Lythe, offering a quiet village setting just 1 mile from Sandsend.

How many bedrooms does the property have? 3

Are there any ground floor bedrooms – if so how many? No

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

### PRE-ARRIVAL

Name of nearest railway station: Whitby Town Station

Distance from nearest railway station: Approx 4.2 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 4 miles from the cottage

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:  
Paved

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

#### Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

#### Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

#### Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. **Accessibility Guide, brochure:** The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

## KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post: The key is collected from a key safe located near the entrance door of the cottage.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is parking for 2 cars at the property.

**Please see our parking guide for further information:**

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

State whether Blue Badge parking is available and give the number of spaces available and distance to the main entrance:

If you need to park your car other than outside the cottage the following information details disabled parking in Whitby:

Disabled Bays		Time Limit
East Terrace	- opposite Royal Hotel close to the whalebone arch	3 Hours
Heirdale Road	- on road to the residential houses	Unlimited
Kyber Pass	- close to the junction with Pier Road, close to Whitby Pier	3 Hours
New Quay Road	- outside side of HSBC bank, close to the swing bridge	3 Hours
North Terrace	- close to Whitby Pavilion and Whitby Leisure Centre	3 Hours
Pier Road	- close to Whitby Fish Pier (available from 31 <sup>st</sup> March to 30 <sup>th</sup> of September)	3 Hours
St Anns Staith	- close to the Swing Bridge	3 Hours
Windsor Terrace	- close to Whitby Library and Train Station	1 Hour

## ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

1 step up through the front door.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail.

What is the clear door opening width?

The front door opening is 65cm at the narrowest point.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The porch is lit with a ceiling light.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The entrance hall has tiled flooring.

Describe the colour contrast of the floor, walls and doorways:

Cream floor and walls.

## HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The stairs and landing are lit with spot lights.

How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:

The stairs to the bedrooms are very narrow, steep and winding. Staircase width is 66cm

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs and landing have carpets with a short pile.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are 10 narrow steps which rise steeply to the first floor. The staircase width is 66cm.

Describe the colour contrast of the floor, walls and doorways:

Beige carpets and white walls.

## SITTING ROOM/LOUNGE

Describe where the sitting room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the sitting room through the dining room and also the kitchen.

What is the clear door opening width, taking into account any obstacles?

The door opening is 77cm and 73cm at the narrowest points.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with plenty of space between the furniture. There is a three-seater sofa, a nest of three side tables, a TV unit, 2 armchairs with wooden arms, a footstool and a side cupboard.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room is lit with wall lamps and a table lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is carpet with a short pile.

Describe the colour contrast of the floor, walls and doorways:

Beige carpet and white walls.

## DINING ROOM

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining room is accessed by the entrance hall, sitting room and kitchen. There is level access.

What is the clear door opening width, taking into account any obstacles?

The door openings are 77cm, 77cm and 66cm at the narrowest points.

Is there space around the table for a wheelchair?

Yes.

State the clear height underneath the dining table:

The clear height is 67cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of six leather upholstered upright chairs without arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The dining area is lit two ceiling lights and one table lamp.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Short pile carpet.

Describe the colour contrast of the floor, walls and doorways:

Beige carpet and white walls.

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is accessed from the dining room and sitting room. There is level access.

What is the clear door opening width, taking into account any obstacles? 66cm and 73 cm at the narrowest points.

How high is the work surface/food preparation area? 92cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 78cm

The lowest shelf is 30cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with spot lights and under cupboard lighting,

Height of wall cupboards containing crockery: 130cm

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: Yes

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with separate hot and cold lever handles.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile): Tiled

Describe the colour contrast of the floor, walls and doorways:

Cream tiles and white walls.

## BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 0

What is the clear door opening width, taking into account any obstacles?

Front king-size bedrooms: 59cm and 72cm at the narrowest points.

Twin Bedroom: 61cm at the narrowest point

Can furniture be moved around or removed?

Yes

Bed sizes:

2 king-size beds

2 single beds

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed min 75cm):

No

What is the height of the bed(s) to the top of the mattress?

Kingsize Beds: 49cm

Single beds: 46cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

All bedrooms have cream walls and a beige carpet.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

All bedrooms have a short pile carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

## BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes

Is there a ground floor Bath/Shower: Yes

Is there level access to the bathrooms: Yes

Door Opening Width?

Downstairs bathroom: 65cm at the narrowest point

Upstairs bathroom: 57cm at the narrowest point

Is there an accessible WC: Yes



Is there an accessible Bath/Shower? Yes

What is the height of the WC from floor to seat?

Downstairs WC: 43cm

Upstairs WC: 41cm

What is the height of the washbasin?

Downstairs: 82cm

Upstairs: 83cm

Is there clear space under the sink i.e. no pedestal? No

What type of taps are on the washbasin and bath? e.g. lever:

Downstairs: single lever

Upstairs: single lever

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

The bathrooms are lit by spot lights

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Downstairs: Tiled

Upstairs: Lino

## GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

The garden is accessible through the kitchen door to the rear. There is a large paved patio area and lawn.

Describe whether these areas are flat/undulating, stepped etc.

There is one step down from the kitchen to the patio.

The patio is flat and the lawn has a slight incline.

Give details of what seating is available:

There is a table with six chairs on the patio area. The summer house in the garden has a wicker sofa and two wicker chairs.

## ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. There is a dog basket in the sitting room. A water bowl can be provided.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: [info@whitbydag.org.uk](mailto:info@whitbydag.org.uk)

Website [www.whitbydag.org.uk](http://www.whitbydag.org.uk)

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

**CONTACT INFORMATION****Business address:**

Shoreline Cottages Ltd  
Brook House  
Main Street, Elvington  
YORK, YO41 4AA

**Business telephone number:** Tel: 01947 668888

**Email:** [enq@shoreline-cottages.com](mailto:enq@shoreline-cottages.com)

**Website:** <http://www.shoreline-cottages.com>

**Business Hours:**

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:  
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

**Local Accessible Taxi – [www.traintaxi.co.uk](http://www.traintaxi.co.uk) indicate those firms that have wheelchair accessible vehicles:**

**Accessible Taxis**

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306