

Accessibility Guide – Boat Yard View

Property Name: Boat Yard View

Property Address: Whitby

Date Assessment Carried Out: 2nd July 2020

Assessment Completed By: K. Wharton-Street

INTRODUCTION

Description of Property:

A lovely well-appointed four-bedroom, two-bathroom townhouse, ideal for a group of friends or a large family. Dog-friendly, parking for two cars as well as river views, it's no wonder this self-catering holiday home is a popular choice for those wishing to explore Whitby and beyond.

Use: Self-catering holiday home

Location Description e.g. city centre, countryside, coast: coast

Distance to nearest city, town, village: The cottage is approximately half a mile from the Old Town area of Whitby

How many bedrooms does the property have?

4

Are there any ground floor bedrooms – if so how many?

1

What internet access is available? Is it charged or free?

Internet access is available and is free

Mobile phone reception?

Yes

PRE-ARRIVAL

Name of nearest railway station:

Whitby Town Station

Distance from nearest railway station: Whitby Town Train Station is approximately 1.6km from the cottage.

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 1.6Km from the cottage

Do you offer a collection service?

No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:

The streets leading to the property are paved and are level

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair Repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4ET

01947 825 555

Shopmobility

Scarborough Shopmobility
5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Tesco, Sainsburys and Asda all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility Guide, brochure:

The Accessibility Guide is available to view on line which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:

The key is collected from a key safe located near the entrance door.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is parking available for two cars at the front of Boat Yard View.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The surface from the car park to the entrance of the building is paving.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There is an external light to the front of the building

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There are no steps to the entrance. Level entrance.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

There is no ramp, level access is provided

What is the clear door opening width?

76cm at the narrowest point.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The entrance hall is lit with a ceiling light.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The entrance hall has light oak coloured vinyl flooring.

Describe the colour contrast of the floor and walls:

Light wooden colour floor and white walls.

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The hall, stairs and landing are lit with ceiling lights.

How wide are the passageways?

The entrance hall is 127cm at the narrowest point.

The stairs are 87cm at the narrowest point.

The landings are 83cm at the narrowest point.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs and landing have a short pile carpet.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are 13 steps to the first and second floor landings. Both sets of stairs have handrails.

Describe the colour contrast of the floor and walls:

Grey and cream stripe carpet and white walls.

SITTING ROOM/LOUNGE/DINER

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The Sitting Room/Lounge is on the first floor of the building accessed by 13 steps.

What is the clear door opening width, taking into account any obstacles?

The door opening is 74cm at the narrowest point.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The Sitting Room/Lounge is level with space between the furniture. There is a three-seater leather sofa and a two seater leather sofa.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The area is well lit with a ceiling light and two floor lamps.

Describe the floor surface:

The floor surface is a short pile carpet.

Describe the colour contrast of the floor and walls:

Light brown carpet and white walls.

KITCHEN/DINER

Describe where the Kitchen/Dining is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the Kitchen / Diner on the first floor which is accessed by 13 steps from the entrance hall.

What is the clear door opening width, taking into account any obstacles?

The door opening is 74cm at the narrowest point.

Is there space around the table for a wheelchair?

Yes

State the clear height underneath the dining table:

The clear height is 71cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of eight leather chairs without arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The Kitchen / Diner is well lit by ceiling lights and under cupboard lighting.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is vinyl.

Describe the colour contrast of the floor and walls:

Light wooden colour floor and white walls.

How high is the work surface/food preparation area?

The work surface / food preparation area is 92cm high

State the height of the highest shelf and lowest draw of fridge/freezer:

The highest shelf of the Fridge is 56cm

The lowest shelf of the Fridge is 29cm

State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower level cupboards on request?

130cm.

Yes

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with separate hot and cold screw handles.

BEDROOMS AND SLEEPING AREAS

Number of Ground-floor bedrooms: 1

What is the clear door opening width, taking into account any obstacles?

The ground floor double bedroom 76cm at the narrowest point

The second-floor bunk bedroom 76cm at the narrowest point

The second-floor twin bedroom is 64cm at the narrowest point

The second-floor master bedroom is 74cm at the narrowest point

Can furniture be moved around or removed?

Yes except for the bunk bedroom

What bed combinations are there e.g. double, twin, zip-link?

1 x double bed

1 x bunk beds

2 x single beds

1 x super king size bed

What provision is there for a personal assistant/carer or friend/family member e.g. adjoining room, sofa bed in the room or lounge:

Zed beds can be hired on request

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed):

There is room for a wheelchair in all bedrooms but not at the side of the beds.

What is the height of the bed(s) to the top of the mattress?

The ground floor double bedroom: 65cm
The second-floor bunk bedroom: 50cm and 132cm
The second-floor twin bedroom: both 46cm
The second-floor master bedroom: 65cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps in in master and double
The bedrooms are lit with ceiling lights in the twin and bunk bedrooms.

Describe the colour contrast of the floor, walls:

Master – Cream carpet, 3 white walls and 1 dark grey wall.
All other bedrooms have cream carpet and white walls.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

All bedrooms have short pile carpets.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes

Is there a ground floor Bath/Shower: No

Is there level access to the bathrooms:

Toilet on ground floor, main bathroom on first-floor and en-suite on second-floor

Door Opening Width?

Ground-floor toilet: 76cm at the narrowest point
First-floor main bathroom: 76cm at the narrowest point
Second-floor ensuite bathroom: 76cm at the narrowest point

Is there an accessible WC: Yes

Is there an accessible Bath/Shower? Yes

What is the height of the WC?

Ground-floor toilet: 45 cm

First Floor Main Bathroom: 44cm

Second-floor En-suite Bathroom: 44cm

What is the height of the washbasin?

Ground-floor: 81 cm

First Floor Main Bathroom: 86cm

Second-floor En-suite Bathroom: 84cm

Is there clear space under the sink i.e. no pedestal? No

What type of taps are on the washbasin and bath? e.g. lever:

Ground-floor: Separate hot and cold turn taps

First Floor Main Bathroom: one mixer tap with separate hot and cold taps

Second-floor En-suite Bathroom: one mixer tap with separate hot and cold taps

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

Ground-floor: ceiling light

First Floor Main Bathroom: spot lights

Second-floor En-suite Bathroom: ceiling light

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Ground-floor: vinyl light wood color

First Floor Main Bathroom: tiled, cream

Second-floor En-suite Bathroom: tiled, dark grey

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

The garden is accessible through the back door, over the small lip of the door frame. There is a patio area, then a decked stair case leading to a decked patio area.

Describe whether these areas are flat/undulating, stepped etc.

The paved area is flat.

Give details of what seating is available:

There is a table with four chairs

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. A water bowl can be provided.

Give details of local attractions and if they have an access statement:

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: eng@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – you may need to do some quick research to obtain details of accessible taxi firms e.g. call a selection in the phone book and ask if they have any accessible vehicles or try www.traintaxi.co.uk which indicates those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606
Parc taxis Tel: 07900 213054
Smilers Taxis Tel: 07881 467 725
Streamline Tel: 01947 603306