

Accessibility Guide – Rosedale

Property Name: Rosedale

Property Address: Port Mulgrave

Date Assessment Carried Out: 17th September 2019

Assessment Completed By: K Wharton-Street

DESCRIPTION OF PROPERTY:

A two-storey cottage with four bedrooms on the upper floor.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: Coast/Countryside

Distance to nearest city, town, village:

The cottage is situated in Port Mulgrave between Runswick Bay and Staithes - both villages are approx 1 mile away. Whitby is 9 miles, Sandsend 5 miles and Saltburn By The Sea 10 miles.

How many bedrooms does the property have? 4

Are there any ground floor bedrooms – if so how many? 0

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Town Station

Distance from nearest railway station: Approx 9.5 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The nearest bus station is approximately 0.5 miles from the cottage.

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: The country lane leading to the property is not paved and is uneven.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility Guide, brochure:

The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post: The key is collected from a key safe located near the rear entrance door of the cottage.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is ample parking at the rear of the property. Take the first left turn off the country lane and follow the road round.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The surface from the car park to the entrance of the building is graveled.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There is an external light to the front and rear of the building.

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

1 step up and over the entrance patio door.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

No ramp or hand rail.

What is the clear door opening width?

The entrance door is a patio door and can be opened two ways:

1 door opening is 46cm wide

2 door opening is 98cm wide.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The entrance door opens up directly into the Sitting Room. It is lit with ceiling lights and a table lamp.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The Sitting Room has a tiled floor.

Describe the colour contrast of the floor, walls and doorways:

The floor is light brown and the walls are cream.

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The hall, stairs and landing are lit with ceiling lights.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs and landing have carpet with a short pile.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are 13 steps to the first floor. The staircase width is 80cm.

Describe the colour contrast of the floor, walls and doorways:

Blue/grey short pile carpet and cream walls.

SITTING ROOM/LOUNGE

Describe where the Sitting Room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the sitting room through the main entrance door at the rear of the property. There is a step up and over the patio door.

What is the clear door opening width, taking into account any obstacles?

The entrance door is a patio door and can be opened two ways:

1 door opening is 46cm wide

2 door opening is 98cm wide.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with plenty of space between the furniture. There are two three-seater sofas, two wooden armchairs and two side tables.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room is lit with ceiling lights and a table lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is tiled.

Describe the colour contrast of the floor, walls and doorways:

Light brown tiles and cream walls.

KITCHEN DINER

Describe where the Kitchen Diner is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The Kitchen is accessed from the Sitting Room. There is level access.

What is the clear door opening width, taking into account any obstacles?

The door opening is 74cm at the narrowest point.

Is there space around the table for a wheelchair?

Yes.

State the clear height underneath the dining table:

The clear height is 66cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of eight wooden upright chairs without arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

Well-lit with spot lights and a ceiling light pendant above the kitchen table.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is tiled.

Describe the colour contrast of the floor, walls and doorways:

The floor is light brown and the walls are cream.

How high is the work surface/food preparation area? 90cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 150cm

The lowest shelf is 38cm

Height of wall cupboards containing crockery: 138cm

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: Yes

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with separate hot and cold lever handles.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 0

What is the clear door opening width, taking into account any obstacles?

The first-floor master bedroom is 77cm at the narrowest point

The first-floor front double bedroom is 73cm at the narrowest point

The first-floor back bedroom is 67cm at the narrowest point

The first-floor twin bedroom is 72cm at the narrowest point

Can furniture be moved around or removed?

Yes

Bed sizes: 1 x king, 1 x double and 4 x single beds (2 of which can be made into a king)

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed min 75cm):

There is ample room in all bedrooms, however they are on the first-floor.

What is the height of the bed(s) to the top of the mattress?

The first-floor master bedroom is 56cm

The first-floor front bedroom is 63cm

The first-floor back bedroom is 55cm

The first-floor twin bedroom is 55cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps.

Describe the colour contrast of the floor, walls and doorways:

The first-floor master bedroom has cream walls with cream and black flower wallpaper and brown laminate flooring.

The first-floor front bedroom has cream walls with pale grey and brown wallpaper and grey vinyl flooring.

The first-floor back bedroom has cream walls with grey and light pink wallpaper and a brown wooden floor.

The first-floor twin bedroom has turquoise walls and a wooden floor.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

See above.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes

Is there a ground floor Bath/Shower: Yes, a shower

Is there level access to the bathrooms: Yes, on the ground floor.

Door Opening Width?

Ground Floor: 54cm at the narrowest point

First-Floor: 70cm at the narrowest point

Is there an accessible WC: Yes

Is there an accessible Bath/Shower? Yes

What is the height of the WC from floor to seat?

Ground Floor: 40cm

First Floor: 40cm

What is the height of the washbasin?

Ground-floor: 84cm

First-floor: 83cm

Is there clear space under the sink i.e. no pedestal? No

What type of taps are on the washbasin and bath? e.g. lever:

Ground-floor: Lever with separate controls

First-floor: Mixer with lever control

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

The bathrooms are well lit with ceiling lights

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

Ground-Floor: Laminate

First-floor:

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

The garden is accessible through the Sitting Room patio doors. There is a large paved patio area and lawn.

Describe whether these areas are flat/undulating, stepped etc.

The paved patio area is flat.

Give details of what seating is available:

There are two tables, each with four chairs on the patio area.

What is the width of footpaths?

The footpath from the rear carpark to the entrance door is 58cm wide

Describe the surface of the footpaths e.g. level/firm/uneven, is gravel used?

Paved

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Telephone number: Tel: 07989 140464

Business Hours:

Should you encounter any problems please contact the owner on the number above.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306