

Accessibility Guide – Coachmans Rest

Property Name: Coachman's Rest

Property Address: Port Mulgrave

Date Assessment Carried Out: 7th October 2019

Assessment Completed By: K. Wharton-Street

DESCRIPTION OF PROPERTY:

A one-storey cottage with one open plan bedroom on the ground floor.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: Coast/Countryside

Distance to nearest city, town, village:

The cottage is situated in Port Mulgrave between Runswick Bay and Staithes - both villages are approx 1 mile away. Whitby is 9 miles, Sandsend 5 miles and Saltburn By The Sea 10 miles.

How many bedrooms does the property have? 1 open plan

Are there any ground floor bedrooms – if so how many? Yes, 1 open plan

What internet access is available? Is it charged or free? Internet access is available and is free

Mobile phone reception? Yes

PRE-ARRIVAL

Name of nearest railway station: Whitby Town Station

Distance from nearest railway station: Approx 9.4 mile

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The nearest bus station is approximately 0.5 miles from the cottage.

Do you offer a collection service? No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven: The country lane leading to the property is not paved and is uneven.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsbury's, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Accessibility Guide, brochure:

The Accessibility Guide is available on our website which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post: The key is collected from a key safe located near to the cottage.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is ample parking in the car park at the front of the property.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The surface from the car park to the entrance of the building is graveled.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There is an external light to the front of the building.

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

8 steps up to the front door and 1 step through the front door. Once in there are a further 3 steps to the apartment floor.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

The is a hand rail.

What is the clear door opening width?

The entrance door opening is: 58cm at the narrowest point.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The entrance area is lit with a ceiling light.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The entrance area has a carpet floor.

Describe the colour contrast of the floor, walls and doorways:

Dark grey carpet and white walls

SITTING ROOM AREA

Describe where the Sitting Room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the sitting room through the kitchen area. There is level access

What is the clear door opening width, taking into account any obstacles?

No separate door to the sitting room, it is open plan from the entrance door.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with plenty of space between the furniture. There is a three-seater sofa, a side table, a dining table and two chairs and a TV unit.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

There is a television which has a subtitles facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The sitting room area is lit with a ceiling light.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is wood with a small fluffy rug.

Describe the colour contrast of the floor, walls and doorways:

Light wood floor and white walls.

KITCHEN DINER AREA

Describe where the Kitchen Diner is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The Kitchen Diner is part of the open plan apartment.

What is the clear door opening width, taking into account any obstacles?

No door, open plan

Is there space around the table for a wheelchair?

No.

State the clear height underneath the dining table:

The clear height is 63cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of two wooden upright chairs without arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

Lit ceiling lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Wooden floor.

Describe the colour contrast of the floor, walls and doorways:

Light wood, white walls and blue and white tiles

How high is the work surface/food preparation area? 93cm

State the height of the highest shelf and lowest draw of fridge:

Highest shelf is 42cm

The lowest shelf is 30cm

Height of wall cupboards containing crockery: No wall cupboards.

Can crockery and glass can be moved to the base units with advanced booking of the accommodation: N/A

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with separate hot and cold lever handles.

BEDROOMS AND SLEEPING AREAS

Number of ground floor bedrooms: 1

What is the clear door opening width, taking into account any obstacles?

No door, is open plan

Can furniture be moved around or removed?

Yes

Bed sizes: 1 x king size four poster bed

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed min 75cm):

There is room at the side of the bed.

What is the height of the bed(s) to the top of the mattress?

54cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedroom is lit by a ceiling light

Describe the colour contrast of the floor, walls and doorways:

The bedroom has white walls and a red carpet

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Red, short pile carpet.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there a ground floor WC: Yes, but no level access, 2 steps up to the bathroom.

Is there a ground floor Bath/Shower: Yes, but no level access, 2 steps up to the bathroom.

Is there level access to the bathrooms: No

Door Opening Width?

Ground Floor: 47cm at the narrowest point

First-Floor: 70cm at the narrowest point

Is there an accessible WC: 2 steps up to the bathroom

Is there an accessible Bath/Shower? 2 steps up to the bathroom

What is the height of the WC from floor to seat?

40cm

What is the height of the washbasin?

85cm

Is there clear space under the sink i.e. no pedestal? No

What type of taps are on the washbasin and bath? e.g. lever:

Separate hot and cold turn taps

Are there support/grab rails fitted where e.g. bath, shower, WC: No

Type of Lighting:

The bathroom is lit by a ceiling light

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):
Grey short pile carpet

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:
There is a communal garden and court yard available

Describe whether these areas are flat/undulating, stepped etc.
The areas are lawned, graveled and paved.

Give details of what seating is available:
There is seating available

ADDITIONAL INFORMATION

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog.

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Telephone number: Tel: 07989 140464

Business Hours:

Should you encounter any problems please contact the owner on the number above.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306