

Accessibility Guide – Chapel Gate Mews

Property Name: Chapel Gate Mews

Property Address: Whitby

Date Assessment Carried Out: 28th November 2018

Assessment Completed By: K. Wharton-Street

INTRODUCTION

Description of Property:

Church Street is arguably the most famous in Whitby and, aptly, Chapel Gate Mews is located opposite Argument's Yard, set back from the popular thoroughfare. It's close to former Methodist Chapel, Wesley Hall, on Whitby's East Side and you have parking for two cars. So, pull into the shared drive and simply unload your bags – easy!

We think this modern house is perfect for two couples or a family. Having steps around the property, it's not for wheelchair users though.

The living accommodation is on the first and second floors, giving you good vantage points for people watching. To get there climb the beautiful, spiral staircase – it's a real architectural feature – from the ground floor entrance, handy utility room and downstairs loo.

You'll find the kitchen bright and modern with tons of storage and a dishwasher to save you another daily chore. Two double rooms and the lounge diner are wonderfully relaxing in their coastal colours. The family bathroom's a treat too, having both a bath and a shower.

Retreat to the secure, rear garden, which is hard landscaped and so ideal for pets. Facing east, it's a pleasant spot for taking breakfast and contemplating the surrounding history of Whitby Abbey.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: Coast

Distance to nearest city, town, village: The cottage is situated in the town of Whitby

How many bedrooms does the property have?

2

Are there any ground floor bedrooms – if so how many?

0

What internet access is available? Is it charged or free?

Internet access is available and is free

Mobile phone reception?

Yes

PRE-ARRIVAL

Name of nearest railway station:

Whitby Town Station

Distance from nearest railway station: Whitby Town Train Station is approximately 0.5km from the cottage.

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.5km from the cottage

Do you offer a collection service?

No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:

The streets leading to the property are cobbled and paved. They may be uneven.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group
Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd
Unit B3 St Hilda's business Centre
The Ropery
YO22 4 ET
01947 825 555

Shopmobility

Scarborough Shopmobility
5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsburys, Tesco and Asda all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Access Statement, brochure:

The Accessibility Guide can be made available on line which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING**State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:**

The key is collected from a key safe located outside the property

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There are two parking spaces available at the property.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The parking area outside the property is paved with a slight incline. There are two steps up to the entrance door.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There is an external light to the front of the building.

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There are two steps up into the property and no hand rails.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

There is no ramp provided.

What is the clear door opening width? taking into account any obstacles that may reduce the size of the opening:

The door opening at the narrowest point is 74cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

You enter the building directly into the hallway which is well lit with spot lights

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The entrance hall has vinyl flooring.

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The stairs are accessed from the hallway which is well lit by spot lights and a ceiling light.

How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:

The hallway is 170cm wide at its narrowest point

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The first landing has vinyl flooring and the second landing has a short pile carpet.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are two spiral staircases each with fourteen steps. Both sets of stairs have handrails.

SITTING ROOM/DINER

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The sitting room/diner is on the first floor of the building accessed by fourteen steps.

What is the clear door opening width, taking into account any obstacles?

The door opening is 69cm wide at the narrowest point

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/diner is level with plenty of space between the furniture. The sitting room area has two two-seater sofas, a TV unit and a nest of tables. The dining area has a dining table and four chairs, and a console table.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

Yes

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The area is well lit with wall lights, two table lamps and one ceiling light above the dining table.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is a wood laminate

DINING ROOM

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the sitting room/diner on the first floor which is accessed by fourteen steps.

What is the clear door opening width, taking into account any obstacles?

The door opening is 69cm at the narrowest point

Is there space around the table for a wheelchair?

Yes

State the clear height underneath the dining table:

The clear height is 73cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of four wooden upholstered chairs without arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The diner area is well lit with a ceiling light above the table, wall lights and table lamps.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is a wood laminate

KITCHEN

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is on the first-floor accessed by the spiral staircase which has fourteen steps. It is on the same level as the sitting room/diner.

What is the clear door opening width, taking into account any obstacles?

The door opening is 60cm at the narrowest point.

State the height of the oven, hob and microwave. Does the oven have a drop down or side opening door?

The hob is set into the work surface 92cm high

The oven has a drop-down front with a pull bar across the top which is 74cm high

The microwave sits on the work surface which is 92cm high

How high is the work surface/food preparation area?

The work surface / food preparation area is 92cm high

State the height of the highest shelf and lowest draw of fridge/freezer:

The highest shelf of the Fridge is 48cm

The lowest shelf of the Fridge is 29cm

Describe any places to eat e.g. is there a table and chairs in the kitchen? What is the clear height underneath the table? Describe the type of chairs, with/without arms?

There is no dining area in the kitchen

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with spot lights

State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower level cupboards on request?

There wall cupboards are 137cm at their lowest point. Crockery and glass can be moved to the base units with advanced booking of the accommodation.

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with separate hot and cold lever handles.

List any aids that can assist people e.g. cordless kettle revolving 360 degrees:

There is a cordless kettle that revolves 360 degrees, A separate toaster and microwave

Describe how well/evenly lit the kitchen is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with spot lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is vinyl

BEDROOMS AND SLEEPING AREAS

Do you have any ground floor bedroom? If yes, how many?

No

What is the clear door opening width, taking into account any obstacles?

The first-floor master bedroom is 69cm

The first-floor double bedroom is 68cm

Can furniture be moved around or removed?

Yes

What bed combinations are there e.g. double, twin, zip-link?

First-floor master bedroom has a king size bed

First-floor double bedroom has a double bed

What provision is there for a personal assistant/carer or friend/family member e.g. adjoining room, sofa bed in the room or lounge:

Zed beds can be provided on request.

The bedrooms are easily accessible to each other.

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed):

The Master Bedroom: 93cm clear at the side of the bed

The Double Bedroom: 76cm clear space at the bottom of the bed. None at either side of the bed.

What is the height of the bed(s) to the top of the mattress?

The Master Bedroom: 64cm height to the top of the mattress

The Double Bedroom: 62cm height to the top of the mattress

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The master bedroom is lit with spot lights and two ceiling lights.
The double bedroom is lit with one ceiling light and one wall light.

Describe the colour contrast of the floor, walls and doorways:

Both bedrooms have white painted walls with a light beige carpet.

Describe the wardrobe and storage space e.g. can rails be adjusted?

The master bedroom has a console table with two small drawers and one triple wardrobe with a fixed rail.

The double bedroom has one chest of drawers with six drawers.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

Both bedrooms have carpets with a short pile.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

Are subtitles/audio description equipment available on televisions with instructions available on how to use it?

There are no TV's in the bedroom.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there level access from the bedroom to the en-suite or shared facilities i.e. no steps?

There is level access from both bedrooms to the bathroom.

What is the clear door opening width, taking into account any obstacles?

The door opening width to the main bathroom is 61cm at the narrowest point.
The ground-floor toilet door opening is 67cm at the narrowest point.

Describe the shower – is it separate or over the bath? Level entry with no raised lip?

The bathroom has a separate shower cubical with a raised lip of 7cm

What is the height of the WC from floor to seat?

The height of the WC in the bathroom is 44cm

The height of the WC in the ground-floor toilet is 42cm

What is the height of the washbasin? Is there clear space under the sink i.e. no pedestal?

The height of the washbasin in the bathroom is 82cm

There is no wash basin in the ground-floor toilet

What type of taps are on the washbasin and bath? e.g. lever:

In the bathroom there are mixer taps with separate hot and cold lever controls on the bath and separate hot and cold taps with lever controls on the basin.

Give details of what support/grab rails are fitted where e.g. bath, shower, WC:

There are no support/grab rails.

Describe how well/evenly lit the room is and what type of lighting is provided e.g. ceiling light, fluorescent tube shaving light:

The bathroom is well lit with spot lights.

The ground-floor toilet is lit with a ceiling light.

Describe the colour contrast of the floor, walls, doorways and towels. What is the colour scheme for these?

The main bathroom has partly cream painted walls and partly stone coloured tiled walls. Light cream vinyl flooring and a white painted doorway.

The ground-floor toilet has grey vinyl flooring with white wall tiles and white painted walls.

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

The bathroom has vinyl flooring.

The ground-floor toilet has vinyl flooring.

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

There garden is accessed by the utility room. It is paved.

Describe whether these areas are flat/undulating, stepped etc.

There is a step down into the garden and five steep steps up to the rest of the paved garden.

Give details of what seating is available:

There is a cast iron table and four chairs.

What is the width of footpaths?

There is no footpath

Describe the surface of the footpaths e.g. level/firm/uneven, is gravel used?

The majority of the paved garden is not accessible to wheelchairs.

ADDITIONAL INFORMATION**State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls?**

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.

Describe the colour contrast of floors, walls and doorways throughout the property, [specify what these areas are e.g. hallway and what is the colour scheme for these]:

The kitchen has white walls, cream kitchen cupboards, and blue and cream patterned flooring.

The sitting room/diner has white walls with light wood effect laminate flooring.

The bedrooms have white walls with a light beige carpet.

The shared bathroom has white and stone coloured walls with a light grey floor.

The ground floor toilet has white walls with a grey floor.

The towels supplied will be white

Give details of local attractions and if they have an access statement:

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306