

# DISABILITY ACCESS STATEMENT

**PROPERTY NAME: Argyle House**

**PROPERTY ADDRESS: Whitby**

**DATE ASSESSMENT CARRIED OUT: 03 January 2018**

**ASSESSMENT COMPLETED BY: A.E.Hatchwell**

## INTRODUCTION

**Description of Property:**

Such a luxurious holiday home, in this sought after location, is a rarity for groups of up to 12 guests. Our double fronted period home is set over three floors. The whole house has an immaculate, calming vibe and fabulous original features: welcoming parquet floors, beautiful stained glass windows and vintage fireplaces.

The six upper-floor bedrooms – 2 king size, 1 double, 2 twins (1 zip and link that can be made into a double) plus a sofa bed, and 1 single – can only be described as sumptuous and nearly all offer a glimpse of the sea. The four bathrooms exceed the norm too, either with a roll top bath or shower where you'll be happy to linger.

This is definitely a house for hanging out in! There's seating for everyone in the dining room, an ice-dispensing fridge freezer for drinks and plenty of space to mingle in the kitchen, which opens out into a sunroom and private rear garden.

There's a useful boot room too with a washer and dryer. In fact you'll want for nothing – free WiFi, barbecue, five Freeview TVs and off-road parking make for the perfect pet-friendly, group getaway.

**Use:**

Self-catering holiday house.

**Location Description e.g. city centre, countryside, coast:**

Coast

**Distance to nearest city, town, village:**

The cottage is situated in the town of Whitby

**How many bedrooms does the property have?**

There are six discrete bedrooms

**Are there any ground floor bedrooms – if so how many?**

There are no ground floor bedrooms

**What internet access is available? Is it charged or free?**

	Internet access is available and is free
	<b>Mobile phone reception?</b> Yes
	<b>If rated under the National Accessible Scheme, state your rating(s):</b> Not rated
	<b>Take a clear photo(s) of the property and its setting</b>
	<b>NOTES:</b>

## PRE-ARRIVAL

	<b>Name of nearest railway station:</b> Whitby Town Station
	<b>Distance from nearest railway station:</b> Whitby Town Train Station is approximately 1.25Km from the cottage.
	<b>Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.</b> The bus station is approximately 1.2Km from the property.
	<b>Do you offer a collection service?</b> No
	<b>Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:</b> The Streets to the property are paved. You walk up the drive there is one small step to the path leading to the front of the house.
	<b>Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:</b>  <b>Equipment Hire</b> Whitby, Scarborough and Rydale Disability Action Group Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk  <b>Wheelchair repair</b> All Care Medical Ltd Unit B3 St Hilda's business Centre The Ropery YO22 4 ET 01947 825 555

	<p><b>Shopmobility</b>          Scarborough Shopmobility          5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910</p> <p><b>RADAR toilets (keys priced £2.20 available from Whitby Tourist Information Centre)</b>          Abbey Plain Uni- Sex Parking available within 10 yards Open all year          Khyber Pass Uni- Sex Parking available within 10 yards Open all year          Marina Uni- Sex Parking available within 10 yards Open all year          New Quay Uni- Sex Parking available within 10 yards Attended Toilets Open all year          West Cliff Uni- Sex Parking available within 10 yards Attended Toilets Open all year</p>
	<p><b>Details of local stores where shopping can be ordered in advance for collection or delivery:</b></p> <p>The only home delivery service (this is not available on advanced orders) offered locally is by the Cooperative Supermarket. This service is free on orders over £25.00. You have to register in store and shop as usual. The goods can then be left at the store for delivery to your address. A mobility scooter is available for customers.          The Cooperative, Langbourne Road Whitby, YO21 1HD Tel: 01947 600710</p>
	<p><b>What information do you offer in alternative formats, such as large print and audio? E.g. Access Statement, brochure:</b> The Access statement can be made available on line which can be viewed in large print. There is no audio version available.</p>
	<p><b>NOTES:</b></p>

## KEY COLLECTION, WELCOME & CAR PARKING

**State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:**

The key is collected from a key safe located outside the property

**State if the keys can be taken out to the visitor in their car on request:**

The keys are readily accessible via the key safe so this is not required

**State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:**

A personal welcome service is not offered nor a familiarisation tour.

**State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:**

There is no parking available at Argyle House.

There is a private car park on Silver Street which charges £6.00 per day

Public parking is available at a number of locations around Whitby. The closest to you is 0.5Km from the Cottage on West Cliff. Information regarding the pre-purchase of parking tickets is as follows (as of 3/3/17):

**Scarborough Borough Council Car Parking Tickets are available by telephone request from the Tourism Bureau on 01723 383636, Open Air Theatre Box Office and the Tourist information Centre in Whitby. Also at Station Road Stores/Post Office at Robin Hoods Bay and The Gateway Centre in Staithes or from Customer First at Scarborough Town Hall.**

**COST:**

2 Day Ticket: £14.00      3 Day Ticket: £21.00      4 Day Ticket: £28.00

5 Day Ticket: £35.00      6 Day Ticket £42.00      7 Day Ticket: £49.00

**The 2 – 7 Day Tickets are valid in all Scarborough Borough Council Car Parks in Scarborough, Whitby, Filey, Robin Hood's Bay, Staithes and Sandsend. Please note if parking in a short stay car park time restrictions still apply. For more info visit: <http://www.scarborough.gov.uk/home/parking/car-parks>**

**CONDITIONS: The Council, its officers, servants and agents will accept no liability for the loss or destruction of or damage to the vehicle, its contents or any other property of the owner, driver, or passengers or for personal injury to the driver or passengers, except when arising out of negligence of the Council, its officers, servants and agents.**

**The issue of a ticket does not guarantee a parking space.**

**Tickets are NOT refundable**

**The ticket must be visible in the windscreen.**

Tickets can be pre-purchased prior to you visit but you need to give at least 10 days' notice for them to be posted to your home address. This option does not guarantee you a space but it is slightly cheaper than our private spaces and the ticket can be used at other car parks in the local area under the control of Scarborough Borough Council. Please note that between 01 November and 31 March it is free to park in most public car parks in Whitby.

Alternatively, Shoreline Cottages have some private parking bays and garages available for you to rent. Their location and prices are as follows:

Shoreline Parking Bays located in Silver Street - £8 per day off peak / £10 per day in the summer. Please note, these parking bays are quite tight and may not be suitable for a wide car.

Shoreline Private Garages located in Windsor Terrace - £10 per day off peak / £12 per day in the summer.

If you would like to book one of our parking bays or garages please call 01904 607087 and select option 1 to get through to our customer services team.

**State whether Blue Badge parking is available and give the number of spaces available and distance to the main entrance:**

The following information details disabled parking in Whitby:

<b>Disabled Bays</b>	<b>Time Limit</b>
<b>East Terrace</b> - opposite Royal Hotel close to the whalebone arch	<b>3 Hours</b>
<b>Heirdale Road</b> - on road to the residential houses	<b>Unlimited</b>
<b>Kyber Pass</b> - close to the junction with Pier Road, close to Whitby Pier	<b>3 Hours</b>
<b>New Quay Road</b> - outside side of HSBC bank, close to the swing bridge	<b>3 Hours</b>
<b>North Terrace</b> - close to Whitby Pavilion and Whitby Leisure Centre	<b>3 Hours</b>
<b>Pier Road</b> - close to Whitby Fish Pier (available from 31 <sup>st</sup> March to 30 <sup>th</sup> of September)	<b>3 Hours</b>
<b>St Anns Staith</b> - close to the Swing Bridge	<b>3 Hours</b>
<b>Windsor Terrace</b> - close to Whitby Library and Train Station	<b>1 Hour</b>

**Blue Badge** holders can also park:

- In any on-street pay and display spaces without time limit (but must pay parking charges)
- Disc Zones without time limit
- Double yellow lines – maximum of 3 hours (unless there is a loading restriction and the vehicle must not cause any obstruction)

**Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:**

You can park on the drive at the side of the building. There is one small step from the drive to the path leading to the entrance.

**Describe any lighting in the car parking area and en-route from the car park to the property entrance:**

There are street lights outside the building.

**Take photo(s) of any parking facilities.**

	<b>NOTES:</b>

### ENTRANCE TO PROPERTY

	<p><b>How many steps, if any, to the entrance and is there a handrail(s)?</b></p> <p>The street leading to the property are paved. The drive is paved. There is one small step from the drive to the path leading to the entrance. There is a small step from the path into the front lobby and a small step from the lobby into the building.</p>
	<p><b>Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:</b></p> <p>There is no ramp / level access provided</p>
	<p><b>What is the clear door opening width? NB Provide all measurements in millimeters and inches, taking into account any obstacles that may reduce the size of the opening:</b></p> <p>The front door opening is 920mm. The inner door opening is 900mm</p>
	<p><b>Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:</b></p> <p>There is an exterior light to the building. The lobby has a light as does the hall.</p>
	<p><b>Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):</b></p> <p>The lobby floor is tiled, the hall has Karndean flooring which is flat</p>
	<p><b>Take clear photo(s) to show the entrance</b></p>
	<b>NOTES:</b>

### HALLS, STAIRS, LANDINGS, PASSAGEWAYS

	<p><b>Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:</b></p> <p>The Hall is well lit with ceiling lights and table lamps. The stairs to the first floor are accessed from the Hall.</p>
	<p><b>How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 750mm, 800mm preferred:</b></p> <p>The Hallway is 1970mm.</p>
	<p><b>Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):</b></p> <p>The hall has Karndean flooring which is flat, the stairs and landing have carpets with a short pile</p>

	<p><b>Describe the stairs e.g. Number of steps, landings, handrail(s):</b> There are eighteen stairs which to the first landing making a 180 degree turn as you climb. There are twelve stairs which rise steeply to the second floor. Both sets of stairs have a handrail.</p>
	<p><b>Take clear photo(s) to show your hallway, stairs, landings and passageways</b></p>
	<p><b>NOTES:</b></p>

## SITTING ROOM / LOUNGE

	<p><b>Describe where the Sitting Room / Lounge is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?</b> You enter the Sitting Room / Lounge from the Hall</p>
	<p><b>What is the clear door opening width, taking into account any obstacles?</b> The opening to the Sitting Room / Lounge is 790mm</p>
	<p><b>Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?</b> The sitting room/lounge is level with plenty of space between the furniture. There are two three seater sofas, four chairs, five side tables, a gramophone and a low table on which the TV sits.</p>
	<p><b>Is the furniture moveable?</b> The furniture could be moved but much of it is quite heavy.</p>
	<p><b>Where there are TV's are subtitles/audio description available?</b> The television is made by Toshiba the handset has a subtitle button.</p>
	<p><b>Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:</b> The Sitting Room/Lounge is well lit ceiling lights, a floor lamp and table lamp.</p>
	<p><b>Describe the floor surface e.g. tile, wood, carpet (thick/short pile)</b> There is a Karndean floor.</p>
	<p><b>Take clear photo(s) to show your lounge/sitting room area</b></p>
	<p><b>NOTES:</b></p>

## DINING ROOM

	<p><b>Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?</b> The dining area is accessed from the Hall.</p>
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	<p><b>What is the clear door opening width, taking into account any obstacles?</b> The opening to the Dining Room is 800mm</p>
	<p><b>Is there space around the table for a wheelchair?</b> Yes</p>
	<p><b>State the clear height underneath the dining table:</b> The clear height is 620mm</p>
	<p><b>What type of seating is there? e.g. upright chairs with/without arms:</b> The seating consists of ten wooden chairs without arms.</p>
	<p><b>Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:</b> The Dining Room is well lit with ceiling lights, a floor lamp and two table lamps.</p>
	<p><b>Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):</b> The floor is Karndean wood.</p>
	<p><b>Take clear photo(s) to show your dining area</b></p>
	<p><b>NOTES:</b></p>

## KITCHEN

	<p><b>Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?</b> The kitchen / Snug is accessed from the Hall. There is level access.</p>
	<p><b>What is the clear door opening width, taking into account any obstacles?</b> The door opening is 790mm.</p>
	<p><b>State the height of the oven, hob and microwave. Does the oven have a drop down or side opening door?</b> The hob is set into the work surface 930mm high There are two ovens each has a drop-down front with a pull bar across the top which is 710mm high The microwave sits on the work surface which is 930mm high</p>
	<p><b>How high is the work surface/food preparation area?</b> The work surface / food preparation area is 930mm high</p>
	<p><b>State the height of the highest shelf and lowest draw of fridge/freezer:</b></p>

	<p>The highest shelf of the Fridge is 1520 mm The lowest shelf of the Fridge is 660mm</p>
	<p><b>Describe any places to eat e.g. is there a table and chairs in the kitchen? What is the clear height underneath the table? Describe the type of chairs, with/without arms?</b> The is a table in the kitchen / Snug with a clear height of 630mm. There is a bench with cushion to one side of the table, a bench without cushions to the other side and a chair without arms at either end. The snug also contains two comfy chairs and two side tables</p>
	<p><b>Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:</b> The kitchen is well lit with ceiling lights. The snug is well lit with ceiling lights, wall lights and a floor lamp.</p>
	<p><b>State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower level cupboards on request?</b> The wall cupboards are 1480mm at their lowest point. Crockery and glass can be moved to the base units with advanced booking of the accommodation.</p>
	<p><b>Describe the sink taps e.g. single mixer lever tap:</b> The sink has a mixer tap with separate hot and cold taps with lever controls</p>
	<p><b>List any aids that can assist people e.g. cordless kettle revolving 360 degrees:</b> There is a cordless kettle that revolves 360 degrees, A separate toaster and microwave</p>
	<p><b>Describe how well/evenly lit the kitchen is and what type of lighting is provided e.g. ceiling spot lights:</b> The kitchen is well lit with ceiling lights. The snug is well lit with ceiling lights, wall lights and a floor lamp.</p>
	<p><b>Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):</b> The floor is Karndean wood</p>
	<p><b>Take clear photo(s) to show your kitchen area</b></p>
	<p><b>NOTES:</b></p>

## UTILITY ROOM

	<p><b>Describe where the Utility Room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?</b> The Utility Room is accessed from the Hall. There is level access.</p>
	<p><b>What is the clear door opening width, taking into account any obstacles?</b></p>

	The door opening is 800mm.
	<b>How high is the work surface/food preparation area?</b> The work surface / food preparation area is 920mm high
	<b>State the height of the highest shelf and lowest draw of fridge/freezer:</b> The highest shelf of the Fridge is 1540 mm The lowest shelf of the Fridge is 1240mm The highest shelf of the Fridge is 680 mm The lowest shelf of the Fridge is 120mm
	<b>Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:</b> The Utility Room is well lit with ceiling lights.
	<b>Describe the storage space</b> There are floor to ceiling cupboards that house the boiler and gas meter. There are under surface cupboards for storage.
	<b>Describe the sink taps e.g. single mixer lever tap:</b> The sink has a mixer tap with separate hot and cold taps with lever controls
	<b>List any aids that can assist people e.g. cordless kettle revolving 360 degrees:</b> There is a food mixer
	<b>Describe how well/evenly lit the Utility Room is and what type of lighting is provided e.g. ceiling spot lights:</b> The Utility is well lit with ceiling lights.
	<b>Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):</b> The floor is Karndean wood
	<b>Take clear photo(s) to show your kitchen area</b>
	<b>NOTES:</b>
<b>BEDROOMS AND SLEEPING AREAS</b>	
	<b>Do you have any ground floor bedroom? If yes, how many?</b> No
	<b>What is the clear door opening width, taking into account any obstacles?</b> First floor twin bedroom is 790mm First floor front Double bed is 790mm First floor Double bed with en-suite is 790mm First floor back Double bed is 790mm First floor Single bed is 730mm

	Second Floor Double bed is 750mm
	<b>Can furniture be moved around or removed?</b> Yes
	<b>What bed combinations are there e.g. double, twin, zip-link?</b> First floor twin bedroom First floor front Double bed First floor Double bed with en-suite First floor back Double bed First floor Single bed Second Floor Double bed
	<b>What provision is there for a personal assistant/carer or friend/family member e.g. adjoining room, sofa bed in the room or lounge:</b> A zed bed can be provided on request.
	<b>How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed):</b> The twin bedroom: the bed nearest the door is 730mm from the wall the bed nearest the window is 620mm away from the radiator The front double: the bed at the side nearest the door is 2390mm away from the wall bedroom of drawers the bed at the side furthest from the door is 1130mm away from the wall The double bedroom With en-suite the bed at the side nearest the door is 1470mm away from the chest of drawers the bed at the side furthest from the door is 640 mm away from the wall The back double bedroom the bed at the side nearest the door is 470mm away from the wall the bed at the side furthest from the door is 320 mm away from the wall The single bedroom the bed at the side nearest the door is 980mm away from the radiator the bed at the side furthest from the door is against the wall The second floor double bedroom the bed at the side nearest the stairs is 420mm away from the wall the bed at the side furthest from the stairs is 520 mm away from the wall
	<b>What is the height of the bed(s) to the top of the mattress? What is the height of the clear space under the bed (if any)?</b> Twin Bedroom 540mm height to the top of the mattress 190mm clear space under the bed The front double bedroom 590mm height to the top of the mattress 140mm clear space under the bed The double Bedroom With en-suite 590mm height to the top of the mattress 170mm clear space under the bed The back double bedroom 540mm height to the top of the mattress 190mm clear space under the bed The single bedroom 550mm height to the top of the mattress 190mm clear space under the bed Second floor double bedroom 650mm height to the top of the mattress 50 clear space under the bed

	<p><b>Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:</b></p> <p>The bedrooms are well lit by ceiling lights and table lamps</p>
	<p><b>Describe the colour contrast of the floor, walls and doorways:</b></p> <p>All bedrooms are white with pale brown short pile carpets.</p>
	<p><b>Describe the wardrobe and storage space e.g. can rails be adjusted?</b></p> <p>The twin bedroom has two bedside cabinets. There is a wardrobe with a rail that cannot be adjusted.</p> <p>The front double bedroom has two bedside cabinets. There is a wardrobe with rails that cannot be adjusted and a chest of drawers.</p> <p>The double bedroom with en-suite has two bedside cabinets, a wooden chest of drawers and a built-in wardrobe with fixed rail.</p> <p>The back double bedroom has two bedside cabinets. There is a wardrobe with a rail that cannot be adjusted.</p> <p>The single bedroom a chest of drawers</p> <p>Second Floor Master bedroom has two bedside cabinets, a chest of drawers and walk in wardrobe with rails that cannot be adjusted.</p>
	<p><b>Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):</b></p> <p>All the bedrooms have carpet with short pile.</p>
	<p><b>Give details of any non-allergenic bedding that can be provided:</b></p> <p>For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.</p>
	<p><b>Are subtitles/audio description equipment available on televisions with instructions available on how to use it?</b></p> <p>The front double bedroom the television is made by LG the handset has a subtitle button.</p> <p>The double bedroom with en-suite the television is made by Toshiba the handset has a subtitle button.</p> <p>Second floor double bed the television is made by LG the handset has a subtitle button.</p>
	<p><b>List any other accessible equipment you may have e.g. vibrating alarm clock:</b></p> <p>None available</p>
	<p><b>Take clear photo(s) to show your bedroom(s)</b></p>
	<p><b>NOTES:</b></p>

## BATHROOMS, SHOWER-ROOMS AND TOILETS

	<p><b>Is there level access from the bedroom to the en-suite or shared facilities i.e. no steps?</b></p> <p>The ground floor bathroom is accessible from the hall</p> <p>The shared bathroom is accessible from the first floor landing.</p> <p>The first floor en-suite bathroom has level access</p>
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	<p>The second floor bathroom has level access</p>
	<p><b>What is the clear door opening width, taking into account any obstacles?</b>  The door opening width to the ground floor bathroom 730mm  The door opening width to the Shared bathroom is 740mm  The door opening width to the first floor en-suite bathroom is 680mm  The door opening to the second floor bathroom is 750mm</p>
	<p><b>Describe the shower – is it separate or over the bath? Level entry with no raised lip?</b>  The ground floor bathroom has only a shower  There is a separate shower in the shared bathroom  The first floor en-suite bathroom has only a shower  The second floor bathroom has only a shower</p>
	<p><b>What is the height of the WC from floor to seat?</b>  The height of the WC in the ground floor bathroom 400mm  The height of the WC in the Shared bathroom is 400mm  The height of the WC in the en-suite is 400mm  The height of the WC in second floor bathroom is 400mm</p>
	<p><b>What is the height of the washbasin? Is there clear space under the sink i.e. no pedestal?</b>  The height of the washbasin in the ground floor bathroom 760mm  The height of the washbasin in the shared bathroom is 890mm  The height of the washbasin in the en-suite is 800mm  The height of the washbasin in second floor bathroom is 820mm</p>
	<p><b>What type of taps are on the washbasin and bath? e.g. lever:</b>  The ground floor bathroom has a mixer tap with a lever control  In the shared bathroom there are mixer taps on the bath with separate hot and cold with twist controls. On the washbasin there are separate hot and cold with twist controls.  The en-suite wet room has a mixer tap with a lever control.  In the second floor bathroom the sink has separate hot and cold taps with twist controls.</p>
	<p><b>Give details of what support/grab rails are fitted where e.g. bath, shower, WC:</b>  There are no support / grab rails in the bathroom.</p>
	<p><b>Describe how well/evenly lit the room is and what type of lighting is provided e.g. ceiling light, fluorescent tube shaving light:</b>  The bathrooms are well lit by ceiling lights</p>
	<p><b>Describe the colour contrast of the floor, walls, doorways and towels. What is the colour scheme for these?</b>  The shared bathroom has white walls and brown floor.  He en-suite has grey tiles to floor and walls  The second floor bathroom is white with grey floor  The towels supplied will be white.</p>

	<p><b>Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):</b>  The shared bathroom has a Karndean wood floors  The en-suite room has a tile floor  The second floor bathroom has a linoleum floor</p>
	<p><b>Take clear photo(s) of the bathroom/shower-room.</b></p>
	<p><b>NOTES:</b></p>

## GARDEN

	<p><b>Describe the garden area that guests have access to e.g. patio and lawn:</b>  There is a large garden with patio areas, a lawn and wide borders with shrubs and plants</p>
	<p><b>Describe whether these areas are flat/undulating, stepped etc.</b>  The areas are flat. There is a small step from the back door into the garden onto the patio.</p>
	<p><b>Give details of what seating is available:</b>  There is a table and chairs on the patio directly in front of the back door. There is a bench and lounge on the patio area at the side of the garden.</p>
	<p><b>What is the width of footpaths?</b>  There is a broad patio area with a footpath at the side which goes past the shed to the patio area with the bench and lounge. The width of the side path is 800mm. There is a path behind the shrubs with a width of 650mm</p>
	<p><b>Describe the surface of the footpaths e.g. level/firm/uneven, is gravel used?</b>  The footpath leading to the side patio is paved. The footpath behind the shrubs is uneven earth.</p>
	<p><b>Take clear photo(s) of the garden area.</b></p>
	<p><b>NOTES:</b></p>

## ADDITIONAL INFORMATION

	<p><b>State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls?</b>  Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.</p>
	<p><b>Describe the colour contrast of floors, walls and doorways throughout the property, [specify what these areas are e.g. hallway and what is the colour scheme for these]:</b>  The kitchen/ snug has white walls, white cupboards and brown Karndean floor.</p>

	<p>The utility room has white walls, white cupboards and brown Karndean floor.  The sitting room / Lounge is white with brown Karndean floor  The dining room is white with brown Karndean floor  The bedrooms are white with light brown carpets  The ground floor bathroom has white tiles to walls and grey and white tiles to the floor  The shared bathroom has white walls with black feature tiles and white with black feature tiled floor.  The en-suite has white tiles to walls and grey and white tiles to the floor  The is second floor bathroom has white walls with grey floor linoleum  The towels supplied will be white.</p>
	<p><b>Give details of local attractions and if they have an access statement:</b></p> <p>Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:</p> <p><b>Telephone:</b> 01947-821001  <b>E-mail:</b> <a href="mailto:info@whitbydag.org.uk">info@whitbydag.org.uk</a>  <b>Website</b> <a href="http://www.whitbydag.org.uk">www.whitbydag.org.uk</a></p> <p>Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.</p>
	<p><b>NOTES</b></p>

<p><b>FUTURE PLANS</b></p>	
	<p><b>Give details of anything you plan to do in the future to improve your business especially to make it more accessible e.g. create an additional accessible room, review website to make it more accessible:</b></p> <p><b>Note:</b></p>
	<p><b>NOTES:</b></p>

## CONTACT INFORMATION

**Business address:**

Shoreline Cottages Ltd  
Brook House  
Main Street, Elvington  
YORK, YO41 4AA

**Business telephone number:** Tel: 01904 607087

**Fax:** No fax number available

**Email:** [reservations@shoreline-cottages.com](mailto:reservations@shoreline-cottages.com)

**Website:** <http://www.shoreline-cottages.com>

**Minicom - Minicom is a telephone typewriter device to receive and transmit messages which are typed into it by deaf, hard of hearing, speech-impaired and/or hearing problems:**

Minicom services are not available

**Grid Reference - Grid Reference is particularly useful for walkers to plan their visit. Get this at <http://itouchmap.com/latlong.html>**

Latitude - Longitude:

Degrees Minutes Seconds

Lat: 54° 29' 20.9688"

Long: -0° 37' 32.2716

**Business Hours:**

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:

Our local Manager, Billy, and his team can be contacted on 01904 607087 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01904 607087 and select option 3 for our out of hours emergency service.

**Local Carers - most important for accommodation businesses:**

Town and Country Care

Unit G9 St Hildas Business Centre YO22 4ET

Ring in advance of your visit to book personal care (subject to availability)

TEL: 01947 606 187 and ask for Mandy

Day Centre places are available on Tuesday, Wednesday and Thursday 10.30-15.30pm ring in advance of your visit to book a place (subject to availability)

Cost for care and day Centre places available on request

**Equipment Hire – most important for accommodation businesses. Most towns have a mobility aids shop where equipment useful to people with access needs can be hired:**

	See earlier section 'Information about local services'
	<p><b>Local Accessible Taxi – you may need to do some quick research to obtain details of accessible taxi firms e.g. call a selection in the phone book and ask if they have any accessible vehicles or try <a href="http://www.traintaxi.co.uk">www.traintaxi.co.uk</a> which indicates those firms that have wheelchair accessible vehicles:</b></p> <p><b>Accessible Taxis</b>  Harrisons Tel: 01947 600606  Parc taxis Tel: 07900 213054  Smilers Taxis Tel: 07881 467 725  Streamline Tel: 01947 603306</p>
	<b>NOTES:</b>

ASSESSMENT REVIEW DATE	COMPLETED BY	SIGNATURE