

Accessibility Guide – Old Curiosity Shop

Property Name: Old Curiosity Shop

Property Address: Whitby

Date Assessment Carried Out: 8th May 2018

Assessment Completed By: A.E.Hatchwell

INTRODUCTION

Description of Property:

A three-storey cottage with one bedroom on an upper floor.

Use:

Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast:

Coast

Distance to nearest city, town, village:

The cottage is situated in the town of Whitby

How many bedrooms does the property have?

1

Are there any ground floor bedrooms – if so how many?

0

What internet access is available? Is it charged or free?

Internet access is available and is free

Mobile phone reception?

Yes

PRE-ARRIVAL

Name of nearest railway station:

Whitby Town Station

Distance from nearest railway station: Whitby Town Train Station is approximately 0.44km from the cottage.

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

The bus station is approximately 0.5km from the property.

Do you offer a collection service?

No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:

The streets to the property are tarmacked and level. You turn into a side road that brings you to the cottage.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

RADAR toilets (keys priced £2.20 available from Whitby Tourist Information Centre)

Abbey Plain Uni- Sex Parking available within 10 yards Open all year

Khyber Pass Uni- Sex Parking available within 10 yards Open all year

Marina Uni- Sex Parking available within 10 yards Open all year

New Quay Uni- Sex Parking available within 10 yards Attended Toilets Open all year

West Cliff Uni- Sex Parking available within 10 yards Attended Toilets Open all year

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsburys, Asda and Tesco all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g.

Access Statement, brochure:

The Accessibility Guide can be made available on line which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:

The key is collected from a key safe located outside the property

State if the keys can be taken out to the visitor in their car on request:

The keys are readily accessible via the key safe so this is not required

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is no parking available at Old Curiosity Shop.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

If you park at the Church Street car park from the car park are paved and level until you reach the bend in the road and the street becomes cobbled. The alleyway which approaches the cottage has five steps before you reach the building which is on your left.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There are street lights from the car park to the cottage.

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

The street leading to the property is tarmacked. There is one small step into the building.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

There is no ramp / level access provided

What is the clear door opening width, taking into account any obstacles that may reduce the size of the opening:

The door opening is 82cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

You enter the building directly into the kitchen which is well lit ceiling and spot lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is tiled

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The stairs are accessed from the Kitchen which is well lit by ceiling and spot lights.

How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:

There is no passageway

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs and landing have carpets with a short pile

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are twelve stairs which the first floor Lounge making a 90 degree turn at the top. There are twelve stairs to the second floor Bedroom a 180 degree turn as you climb. The stairs to the first floor have a handrail, the stairs to the second floor do not have a handrail.

SITTING ROOM / LOUNGE

Describe where the Sitting Room / Lounge is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the Sitting Room Lounge from the stairs to the first floor

What is the clear door opening width, taking into account any obstacles?

The opening to the staircase is 82cm.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with plenty of space between the furniture. There is one single-seater chair, a three-seater sofa, a linen box, a bookcase and a TV unit.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

The television is made by Samsung the handset has a subtitle button.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The Sitting Room/Lounge is well lit by a ceiling light and a table lamp.

Describe where the Sitting Room / Lounge is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

You enter the Sitting Room Lounge from the stairs to the first floor

What is the clear door opening width, taking into account any obstacles?

The opening to the staircase is 82cm.

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with plenty of space between the furniture. There is one single-seater chair, a three-seater sofa, a linen box, a bookcase and a TV unit.

KITCHEN / DINER

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is accessed from the front door. There is a small step from the outside.

What is the clear door opening width, taking into account any obstacles?

The door opening is 82cm.

State the height of the oven, hob and microwave. Does the oven have a drop down or side opening door?

The hob is set into the work surface 93cm high

The oven has a drop-down front with a pull bar across the top which is 72cm high

The microwave sits on the work surface the which is 93cm high

How high is the work surface/food preparation area?

The work surface / food preparation area is 93cm high

State the height of the highest shelf and lowest draw of fridge/freezer:

The highest shelf of the Fridge is 46cm
The lowest shelf of the Fridge is 66cm

Describe any places to eat e.g. is there a table and chairs in the kitchen? What is the clear height underneath the table? Describe the type of chairs, with/without arms?

There is a table and four chairs in the kitchen. There is a clear height underneath the table of 66cm. The chairs do not have arms.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights and spot lights

State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower level cupboards on request?

The wall cupboards are 151cm high. The crockery etc can be moved to lower shelves on request.

Describe the sink taps e.g. single mixer lever tap:

The sink has a mixer tap with separate hot and cold taps with lever controls

List any aids that can assist people e.g. cordless kettle revolving 360 degrees:

There is a cordless kettle that revolves 360 degrees, A separate toaster and microwave

Describe how well/evenly lit the kitchen is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights and spot lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is tiled

BEDROOMS AND SLEEPING AREAS

Do you have any ground floor bedroom? If yes, how many?

No

What is the clear door opening width, taking into account any obstacles?

Second floor double bedroom is 132cm

Can furniture be moved around or removed?

No

What bed combinations are there e.g. double, twin, zip-link?

A double bed

What provision is there for a personal assistant/carer or friend/family member e.g. adjoining room, sofa bed in the room or lounge:

A zed bed can be provided on request.

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed):

The side nearest the access point is 303cm from the wall

The side nearest the window is 29cm away from the radiator

What is the height of the bed(s) to the top of the mattress? What is the height of the clear space under the bed (if any)?

62cm height to the top of the mattress

26cm clear space under the bed

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedroom is well lit by ceiling lights and table lamps

Describe the colour contrast of the floor, walls and doorways:

The bedroom has a wooden floor.

Describe the wardrobe and storage space e.g. can rails be adjusted?

The bedroom has two bedside cabinets. There is a chest of drawers and a single chair.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The bedroom has a wooden floor.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

Are subtitles/audio description equipment available on televisions with instructions available on how to use it?

There is no TV in the bedroom

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there level access from the bedroom to the en-suite or shared facilities i.e. no steps?

The second-floor bathroom is accessible from the bedroom. There is a first-floor toilet

What is the clear door opening width, taking into account any obstacles?

The door opening width to the second-floor bathroom is 66cm. The door opening to the first-floor bathroom is 66cm.

Describe the shower – is it separate or over the bath? Level entry with no raised lip?

There is no shower

What is the height of the WC from floor to seat?

The height of the WC in the second-floor bathroom is 40cm. The height of the WC in the second-floor bathroom 41cm.

What is the height of the washbasin? Is there clear space under the sink i.e. no pedestal?

The height of the washbasin in the second-floor bathroom is 78cm. The height of the washbasin in the first-floor bathroom is 81cm.

What type of taps are on the washbasin and bath? e.g. lever:

In the second-floor bathroom there are mixer taps on the bath with separate hot and cold twist controls. On the washbasin there are separate hot and cold taps with twist controls. In the first-floor bathroom there are separate hot and cold taps with twist controls on the wash basin.

Give details of what support/grab rails are fitted where e.g. bath, shower, WC:

There are no support / grab rails in the bathrooms.

Describe how well/evenly lit the room is and what type of lighting is provided e.g. ceiling light, fluorescent tube shaving light:

The bathrooms are well lit by ceiling lights

Describe the colour contrast of the floor, walls, doorways and towels. What is the colour scheme for these?

The second-floor bathroom has a wooden floor and white walls. The towels are white. The first-floor bathroom has a grey tiled floor and white walls

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

The second-floor bathroom has varnished wooden floor, the first-floor bathroom has a tiled floor.

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

There is no garden

Describe whether these areas are flat/undulating, stepped etc.

N/A

Give details of what seating is available:

N/A

What is the width of footpaths?

N/A

Describe the surface of the footpaths e.g. level/firm/uneven, is gravel used?

N/A

ADDITIONAL INFORMATION

State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls?

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.

Describe the colour contrast of floors, walls and doorways throughout the property, [specify what these areas are e.g. hallway and what is the colour scheme for these]:

The kitchen/ Diner has pale green cupboards, white walls and a grey tiled floor.

The Sitting Room / Lounge has two white walls and a feature teal wall with a varnished wooden floor

The bedroom is white with a varnished wooden floor

The second-floor bathroom is white with a varnished wooden floor.

The first-floor bathroom is white with a grey tiled floor.
The towels supplied will be white.

Give details of local attractions and if they have an access statement:

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Fax: No fax number available

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy

to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Carers - most important for accommodation businesses:

Town and Country Care

Unit G9 St Hildas Business Centre YO22 4ET

Ring in advance of your visit to book personal care (subject to availability)

TEL: 01947 606 187 and ask for Mandy

Day Centre places are available on Tuesday, Wednesday and Thursday 10.30-15.30pm ring in advance of your visit to book a place (subject to availability)

Cost for care and day Centre places available on request

Equipment Hire – most important for accommodation businesses. Most towns have a mobility aids shop where equipment useful to people with access needs can be hired:

See earlier section 'Information about local services'

Local Accessible Taxi – you may need to do some quick research to obtain details of accessible taxi firms e.g. call a selection in the phone book and ask if they have any accessible vehicles or try www.traintaxi.co.uk which indicates those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306