

Accessibility Guide – The Landings

Property Name: The Landings

Property Address: Whitby

Date Assessment Carried Out: 28th February 2022

Assessment Completed By: A.E.Hatchwell

INTRODUCTION

Description of Property:

A 3-storey townhouse with 3 bedrooms on the upper floors for single occupancy.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: coast

Distance to nearest city, town, village: The cottage is approximately half a mile from the Old Town area of Whitby

How many bedrooms does the property have?

3

Are there any ground floor bedrooms – if so how many?

0

What internet access is available? Is it charged or free?

Internet access is available and is free

Mobile phone reception?

Yes

PRE-ARRIVAL**Name of nearest railway station:**

Whitby Town Station

Distance from nearest railway station: Whitby Town Train Station is approximately 1.45km from the cottage.

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 1.47km from the cottage

Do you offer a collection service?

No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:

There is a hill that leads up to and down from the grounds to the buildings which has pavement to walk on. After entering the grounds to the development there is a shingle area from the car park to the buildings. There is then a paved area with steps leading to the Cottage.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:**Equipment Hire**

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd

Unit B3 St Hilda's business Centre

The Ropery

YO22 4 ET

01947 825 555

Shopmobility

Scarborough Shopmobility

5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsburys, Tesco and Asda all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Access Statement, brochure:

The Accessibility Guide is available on line which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING

State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:

The key is collected from a key safe located to the right of the entrance door.

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is parking available for one car in a designated parking spot at the front of The Landings.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The surface from the car park to the entrance of the building has a gravel area leading to eight steps which brings you to a level area with herring bone paving which brings you to the front of the house. There is a small step into the house.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There is an external light to the front of the building with a sensor

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There is a small step to the entrance.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

There is no ramp there is a small step into the building

What is the clear door opening width, taking into account any obstacles that may reduce the size of the opening:

The entrance to the building is 83cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The entrance has an external light with a censor

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The Entrance to the building has a tiled floor.

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

There is no hall. There are 13 steps to the first floor that perform a 180-degree turn. The stairs are 77cm wide at the narrowest point with a handrail. There are 13 steps to the second floor that perform a 180-degree turn. The stairs are 77cm wide at the narrowest point with a handrail.

How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:

There is a passageway to the downstairs toilet, utility area and back door which is 860mm at its narrowest point.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs have short pile rugs.

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are thirteen steps to the first and second floor landings. Both sets of stairs have handrails.

SITTING ROOM / LOUNGE / DINER

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The Sitting Room/Lounge is on the first floor of the building accessed by the stairs.

What is the clear door opening width, taking into account any obstacles?

The opening at the top of the stairs is 77cm wide emerging onto an open space

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The Sitting Room/Lounge is level with plenty of space between the furniture. The lounge has a three-seater sofa and two chairs, a coffee table, a side table and a TV stand.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

The TV has a subtitle facility.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The area is well lit from a ceiling light, wall lights, a table lamp and standing lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is carpet with short pile.

DINING ROOM

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the Kitchen / Diner on the ground floor accessed through the entrance.

What is the clear door opening width, taking into account any obstacles?

The door opening is 83cm

Is there space around the table for a wheelchair?

Yes

State the clear height underneath the dining table:

The clear height is 63cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of six chairs without arms two at either side of the table and one at either end

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The Kitchen / Diner is well lit by ceiling lights

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is tiled

KITCHEN

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The Kitchen / Diner is on the first ground floor.

What is the clear door opening width, taking into account any obstacles?

See above

State the height of the oven, hob and microwave. Does the oven have a drop down or side opening door?

The cooker hob is 92cm high

The oven has a drop-down front with a pull bar across the top which is 76cm high

The microwave sits on the work surface which is 92cm high

How high is the work surface/food preparation area?

The work surface / food preparation area is 92cm high

State the height of the highest shelf and lowest draw of fridge/freezer:

The highest shelf of the Fridge is 64cm

The lowest shelf of the Fridge is 28cm

Describe any places to eat e.g. is there a table and chairs in the kitchen? What is the clear height underneath the table? Describe the type of chairs, with/without arms?

The kitchen / Dining area are part of the same open plan space see above.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights

State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower level cupboards on request?

There are eight wall cupboards at their lowest point they are 144cm high. Crockery and glass can be moved to the base units with advanced booking of the accommodation.

Describe the sink taps e.g. single mixer lever tap:

The sink has a single mixer tap with a lever handle.

List any aids that can assist people e.g. cordless kettle revolving 360 degrees:

There is a cordless kettle that revolves 360 degrees, A separate toaster and microwave

Describe how well/evenly lit the kitchen is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights and under cupboard lighting

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is tiled

BEDROOMS AND SLEEPING AREAS

Do you have any ground floor bedroom? If yes, how many?

There are no ground floor bedrooms

What is the clear door opening width, taking into account any obstacles?

The first-floor single bedroom 73cm

The second-floor king size bedroom 82cm

The second-floor twin bedroom is 74cm

Can furniture be moved around or removed?

Yes

What bed combinations are there e.g. double, twin, zip-link?

One single bed

One king size bed

One twin bedroom

What provision is there for a personal assistant/carer or friend/family member e.g. adjoining room, sofa bed in the room or lounge:

Zed beds can be hired on request

The second-floor bedrooms are easily accessible to each other

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed):

The first floor the bed at the side nearest the door is 161cm away from the wall
single bedroom: the bed is against the wall on the other side

The second floor the bed at the side nearest the door is 144cm away from the
king size bedroom : wardrobe at the narrowest point the bed at the side nearest the
window is 58cm away from the wall radiator

The second floor : the twin bed nearest the door is 165cm from the wall at the narrowest
point, and next to the other twin bed on the other side. The other

Twin bedroom twin bed is against the wall

What is the height of the bed(s) to the top of the mattress?

The first floor 55cm height to the top of the mattress
single bedroom:

The second floor 55cm height to the top of the mattress

King size bedroom

The second floor 55cm height to the top of the mattress

twin bedroom

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps

Describe the colour contrast of the floor, walls and doorways:

All the bedrooms have cream walls with a wooden door and light brown and beige patterned short pile carpet

Describe the wardrobe and storage space e.g. can rails be adjusted?

The first-floor single bedroom has a wardrobe with shelving and non-adjustable rails and a bedside table.

The second-floor king size bedroom has a wardrobe with shelving and non-adjustable rails, a chest of drawers, a chair and two bedside tables.

The second-floor twin bedroom has a wardrobe with a non-adjustable rail and a bedside table.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

All the bedrooms have short pile carpet.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

Are subtitles/audio description equipment available on televisions with instructions available on how to use it?

None of the bedrooms have a TV

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there level access from the bedroom to the en-suite or shared facilities i.e. no steps?

The first-floor single bedroom has level access to the first-floor bathroom

The second-floor king size bedroom has access to an en-suite facility

The second-floor twin bedroom access the first-floor facility by descending thirteen steps.

What is the clear door opening width, taking into account any obstacles?

The ground floor toilet door opening width is 83cm

The first-floor shared bathroom the door opening width to the bathroom is 75cm

The second-floor king size bedroom en-suite bathroom door opening width is 75cm

Describe the shower – is it separate or over the bath? Level entry with no raised lip?

The ground floor toilet has no shower

The first-floor shared bathroom the shower is over the bath.

The second-floor king size bedroom en-suite has a walk in shower with a lip that is 19cm high.

What is the height of the WC from floor to seat?

The ground floor toilet the height of the WC in the bathroom is 42cm

The first-floor shared bathroom the height of the WC in the bathroom is 43cm

The second-floor king size bedroom en-suite bathroom the height of the WC in the bathroom is 43cm

What is the height of the washbasin? Is there clear space under the sink i.e. no pedestal?

The ground floor toilet the height of the washbasin is 81cm with a cabinet underneath.

The first-floor shared bathroom the height of the washbasin is 83cm with a cabinet underneath.

The second-floor king size bedroom en-suite bathroom the height of the washbasin is 83cm with a cabinet underneath

What type of taps are on the washbasin and bath? e.g. lever:

The ground floor toilet has a mixer tap with a lever on the washbasin

The first-floor shared bathroom has a mixer tap with a lever on the washbasin and separate hot and cold taps on the bath with a lever action

The second-floor king size bedroom en-suite has mixer taps with a lever on the washbasin

Give details of what support/grab rails are fitted where e.g. bath, shower, WC:

There are no support / grab rails in either the ground floor, shared bathroom or en-suite bathroom.

Describe how well/evenly lit the room is and what type of lighting is provided e.g. ceiling light, fluorescent tube shaving light:

The bathrooms are well lit by ceiling lights

Describe the colour contrast of the floor, walls, doorways and towels. What is the colour scheme for these?

The ground floor toilet has white walls and stone coloured tiled flooring with a wooden door.

The first-floor shared bathroom and the second floor en-suite have white tiled walls black tiled floors and wooden doors.

The towels supplied will be white.

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

The toilets and bathrooms have tiled floors.

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

There is an outside patio and decked area.

Describe whether these areas are flat/undulating, stepped etc.

The area is flat.

Give details of what seating is available:

There is no seating

What is the width of footpaths?

There is no footpath

Describe the surface of the footpaths e.g. level/firm/uneven, is gravel used?

The paved area is level with steps leading to a door in the external fence.

ADDITIONAL INFORMATION

State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls?

Assistance dogs are welcome in all Shoreline properties. There is no run area at the cottage. A water bowl can be provided.

Describe the colour contrast of floors, walls and doorways throughout the property, [specify what these areas are e.g. hallway and what is the colour scheme for these]:

The Entrance is into the Kitchen / Diner

Kitchen / Diner has cream walls, white kitchen units with black work surfaces, a wooden door and stone tiled floor.

The Sitting Room / Lounge has cream a wooden door and light brown and beige patterned short pile carpet

All the bedrooms have cream walls with a wooden door and light brown and beige patterned short pile carpet

The ground floor toilet has white walls and stone coloured tiled flooring with a wooden door.

The first-floor shared bathroom and the second floor en-suite have white tiled walls black tiled floors and wooden doors.

The towels supplied will be white.

Give details of local attractions and if they have an access statement:

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606
Parc taxis Tel: 07900 213054
Smilers Taxis Tel: 07881 467 725
Streamline Tel: 01947 603306