

Accessibility Guide – Prince of Wales Cottage

Property Name: Prince of Wales Cottage

Property Address: Whitby

Date Assessment Carried Out: 22nd November 2017

Assessment Completed By: A.E.Hatchwell

INTRODUCTION

Description of Property:

Newly-refurbished Prince of Wales Cottage is a deceptively spacious, traditional Whitby cottage. You'll find it in a popular part of Whitby's Old Town, with the cliff of St Mary's Church and Whitby Abbey's 199 steps metres away.

At the cottage's heart is the well-equipped, newly-fitted modern kitchen including all the usual mod cons such as a dishwasher and washer / dryer. From here you can step out to the secluded yard and enjoy the outdoor seating area for your morning breakfast or evening drink.

Throughout, you'll discover free Wi-Fi, beamed ceilings and tasteful décor that creates a relaxing, homely feel. The lounge diner is wonderfully spacious yet invitingly cosy. If you want a traditional seaside holiday, you'll experience it here.

Careful, there are steep staircases, typical of the area, to the two upper floors. The first floor houses the double room, the children's room with bunk beds and the newly-fitted family bathroom with a thermostatic over-bath shower. Climb very carefully to the delightfully quirky, second floor twin and you'll be rewarded with a glimpse over the rooftops to the sea.

You can also enjoy Whitby fresh air and perhaps a drink or meal on the newly installed decked area to the rear of the property that is accessed via a spiral staircase.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast:	coast
Distance to nearest city, town, village:	The cottage is situated in the Old Town area of Whitby
How many bedrooms does the property have?	3
Are there any ground floor bedrooms – if so how many?	0
What internet access is available? Is it charged or free?	Internet access is available and is free
Mobile phone reception?	Yes

PRE-ARRIVAL

Name of nearest railway station:	Whitby Town Station
Distance from nearest railway station:	Whitby Town Train Station is approximately 0.68m from the cottage.
Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.	There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.8Km from the cottage
Do you offer a collection service?	No
Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:	The streets leading to the property are cobbled
Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:	

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group
Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd
Unit B3 St Hilda's business Centre
The Ropery
YO22 4 ET
01947 825 555

Shopmobility

Scarborough Shopmobility
5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsburys, Tesco and Asda all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g. Access Statement, brochure:

The Accessibility Guide can be made available on line which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING**State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:**

The key is collected from a key safe located outside the property

State if the keys can be taken out to the visitor in their car on request:

The keys are readily accessible via the key safe so this is not required

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is no parking available at Prince of Wales Cottage. However, you are able to access your property by car to unload. Your chosen holiday property is located in the old part of town where it is quite narrow and heavily pedestrianised during the daytime, especially during the summer months, so we suggest you avoid driving to your property during peak times of the day such as lunchtime.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

Describe the type of surface from the car park to the main entrance e.g. level/stepped, firm/uneven, tarmac/gravel:

The surface from the Church Street car park begins on an even surface, then becomes a cobbled street with narrow paving.

Describe any lighting in the car parking area and en-route from the car park to the property entrance:

There are street lights from the Church Street car park to the Cottage

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There two entrances to the building. The front door has one step. The back door has no steps but does have a low lip.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

There is no ramp / level access provided

What is the clear door opening width, taking into account any obstacles that may reduce the size of the opening:

The front door opening is 90cm

The back-door opening is 79cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

You can enter the building from the street which has street lights

You can also enter the building after passing through a side passage the gate to the passage is 81cm, the gate to the yard is 71cm the kitchen door is then ahead of you. There is an exterior light.

Inside the building the kitchen is brightly lit by six ceiling lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The kitchen floor is tiled

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The stairs are accessed from the living room. The living room is well lit with three table lamps and one standing lamp.

How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:

There is no ground floor passageway the first-floor landing is 770mm wide

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs and landing have carpets with a short pile

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are twelve steps to the first-floor landing. The ground floor stairs are 75cm wide. The stairs are arranged to provide a 90 degree turn at the top. There are twelve steps to the second-floor bedroom arranged to provide a 90 degree turn as you are at the bottom. The doorway to stairs is 76cm wide. The stairs are narrower measuring 59cm.

SITTING ROOM / LOUNGE

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The Sitting Room/Lounge is on the same level as the kitchen through which you enter the building.

What is the clear door opening width, taking into account any obstacles?

The door from the kitchen to the Siting Room / Lounge is 82cm

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with plenty of space between the furniture. The lounge has a low-level coffee table. There is three-seater sofa, a two-seater sofa and one armchair. The room also has a round dining table and four chairs.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

Yes

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The living room is well lit with three table lamps and one standing lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is a laminate wooden floor.

DINING ROOM

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the Sitting Room / Lounge. There are no steps.

What is the clear door opening width, taking into account any obstacles?

The door from the kitchen to the Siting Room / Lounge is 82cm

Is there space around the table for a wheelchair?

Yes

State the clear height underneath the dining table:

The clear height is 73cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of four wooden chairs

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The living room is well lit with a ceiling light two table lamps and one standing lamp.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is wood laminate

KITCHEN

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is on the same level as the Sitting Room / Lounge.

What is the clear door opening width, taking into account any obstacles?

There is one door into the building and another into the Sitting Room / Lounge (see above).

State the height of the oven, hob and microwave. Does the oven have a drop down or side opening door?

The hob is set into the work surface 92cm high

The cooker has a grill with a drop-down door with a pull bar across 72cm high

It also has an oven again with a drop-down front with pull bar across which is 43cm high

The microwave sits on the work surface which is 92cm high

How high is the work surface/food preparation area?

The work surface / food preparation area is 92cm high

State the height of the highest shelf and lowest draw of fridge/freezer:

The highest shelf of the Fridge is 47cm

The lowest shelf of the Fridge is 31cm

Describe any places to eat e.g. is there a table and chairs in the kitchen? What is the clear height underneath the table? Describe the type of chairs, with/without arms?

The dining area is described above.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights

State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower level cupboards on request?

The wall cupboards are 136cm at their lowest point. Crockery and glass can be moved to the base units with advanced booking of the accommodation.

Describe the sink taps e.g. single mixer lever tap:

The sink has a mixer tap with separate hot and cold turn controls

List any aids that can assist people e.g. cordless kettle revolving 360 degrees:

There is a cordless kettle that revolves 360 degrees, A separate toaster and microwave

Describe how well/evenly lit the kitchen is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is tiled

BEDROOMS AND SLEEPING AREAS

Do you have any ground floor bedroom? If yes, how many?

No

What is the clear door opening width, taking into account any obstacles?

First floor king size bedroom is 73cm

First floor bunk bedroom is 73cm

Second floor bedroom 62cm

Can furniture be moved around or removed?

Yes

What bed combinations are there e.g. double, twin, zip-link?

First floor king size bed
First floor bunk beds
Second floor twin beds

What provision is there for a personal assistant/carer or friend/family member e.g. adjoining room, sofa bed in the room or lounge:

The first-floor bedrooms are adjacent
A zed bed can be provided on request.

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed):

The king size bedroom: the bed at the side nearest the door is 148cm away from the wall at the narrowest point

the bed at the side nearest the window is 20cm away from the wall radiator

The bunk bedroom: the bunk beds are 98cm away from the door side wall
the bunk beds are flush with the wall at the side away from the door

The twin bedroom: the bed nearest the back wall is 40cm away from the wall at the narrowest point

the bed nearest the front wall is 59cm away from the wall

note: there is a lip 26cm high get over to access the side of the room with the twin beds

What is the height of the bed(s) to the top of the mattress?

King size Bedroom 60cm height to the top of the mattress

Bonk bedroom the lower bunk has 48cm to the top of the mattress

Twin Bedroom 58cm height to the top of the mattress

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The bedrooms are well lit by ceiling lights and table lamps and wall lights in the bunk bedroom

Describe the colour contrast of the floor, walls and doorways:

The first-floor king size bedroom is cream with brown short pile carpets and cream doorway. The first-floor bunk bedroom is light blue with brown short pile carpet and cream doorway. The

second-floor bedroom is cream with brown short pile carpet and a wooden end wall painted light blue.

Describe the wardrobe and storage space e.g. can rails be adjusted?

The first-floor king size bedroom has a wooden chest of drawers and canvas wardrobe with a rail that cannot be adjusted.

The first-floor bunk bedroom has a built-in wardrobe with a rail that cannot be adjusted

The second-floor bedroom has a wooden chest of drawers and a canvas wardrobe whose rail cannot be adjusted.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

All bedrooms have short pile carpets.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

Are subtitles/audio description equipment available on televisions with instructions available on how to use it?

The only Television is in the living room

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there level access from the bedroom to the en-suite or shared facilities i.e. no steps?

The first-floor bedroom has level to the passageway from which the shared bathroom is accessible

What is the clear door opening width, taking into account any obstacles?

The door opening width to the Shared bathroom is 65cm

Describe the shower – is it separate or over the bath? Level entry with no raised lip?

The shower is over the bath.

What is the height of the WC from floor to seat?

The height of the WC in the Shared bathroom is 43cm

What is the height of the washbasin? Is there clear space under the sink i.e. no pedestal?

The height of the washbasin in the bathroom is 80cm, there is a pedestal.

What type of taps are on the washbasin and bath? e.g. lever:

The sink has separate hot and cold taps with twist handles, the bath has a mixer tap with separate hot and cold twist controls.

Give details of what support/grab rails are fitted where e.g. bath, shower, WC:

There are no support / grab rails in the bathroom.

Describe how well/evenly lit the room is and what type of lighting is provided e.g. ceiling light, fluorescent tube shaving light:

The bathroom is well lit by a ceiling light

Describe the colour contrast of the floor, walls, doorways and towels. What is the colour scheme for these?

The bathroom has light blue painted wood with white walls and wall tiles, the floor is light blue and brown mix linoleum with a blue wooden door. The towels supplied will be white.

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

The bathroom has linoleum floors

Yard

Describe the garden area that guests have access to e.g. patio and lawn:

There is a paved yard at the back of the cottage. It is accessed via the back door or side passage.

Describe whether these areas are flat/undulating, stepped etc.

The paved area is flat

BALCONY

Describe the balcony area that guests have access to:

The balcony is accessed by a metal spiral staircase located in the back yard.

Describe whether these areas are flat/undulating, stepped etc.

The actual balcony is flat and made from decking.

Give details of what seating is available:

There is a table with six chairs.

ADDITIONAL INFORMATION

State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls?

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.

Describe the colour contrast of floors, walls and doorways throughout the property, [specify what these areas are e.g. hallway and what is the colour scheme for these]:

The kitchen / Dining area is white with green and stone mix floor tiles with a cream door

The Sitting Room / Lounge/ Dining area is salmon and cream with wooden laminate floor

The first-floor double bedroom is cream with brown short pile carpets and cream doorway. The first-floor bunk bedroom is light blue with brown short pile carpet and cream doorway. The second-floor bedroom is cream with brown short pile carpet and a wooden end wall painted light blue.

The bathroom has is light blue painted wood with white walls and wall tiles, the floor is at light blue and brown mix linoleum with a blue wooden door. The towels supplied will be white.

Give details of local attractions and if they have an access statement:

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

Local Accessible Taxi – www.traintaxi.co.uk indicate those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606
Parc taxis Tel: 07900 213054
Smilers Taxis Tel: 07881 467 725
Streamline Tel: 01947 603306