

Accessibility Guide – Mariners Cottage

Property Name: Mariners Cottage

Property Address: Whitby

Date Assessment Carried Out: 23rd January 2018

Assessment Completed By: A.E.Hatchwell

INTRODUCTION

Description of Property:

Our typical seaside cottage is within walking distance of the West Cliff, Whalebone Arch and miles of sandy beach. There's even a free parking spot - a rarity amongst town centre accommodation.

Mariner's Cottage is set over three floors and is full of charm and original features. The space is used well and free Wi-Fi means we highly recommend it for families. There are three bedrooms: a twin and a children's room with bunk beds on the first floor and a king-size room on the top floor, with its own en suite and views of Whitby Abbey. The house bathroom is on the first floor and has an over-bath electric shower for continuous hot water. Take care on the steep, winding stairs and duck for the occasional low beam - character comes in bucketloads here!

We love the mix of the bright and welcoming kitchen diner and the relaxing cosy living room with its big comfy sofas, oak beams and a decorative fireplace. Mariner's Cottage is definitely somewhere to nestle down after a day's sightseeing.

Use: Self-catering holiday cottage

Location Description e.g. city centre, countryside, coast: coast

Distance to nearest city, town, village: The cottage is situated on the west side of the town off Silver Street

How many bedrooms does the property have?

3

Are there any ground floor bedrooms – if so how many?

0

What internet access is available? Is it charged or free?

Internet access is available and is free

Mobile phone reception?

Yes

PRE-ARRIVAL

Name of nearest railway station:

Whitby Town Station

Distance from nearest railway station: Whitby Town Train Station is approximately 0.5 Km from the cottage.

Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.45Km from the cottage

Do you offer a collection service?

No

Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:

The streets leading to the property are paved. There is a slope leading down from silver street to the front of Mariners cottage.

Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:

Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

Wheelchair repair

All Care Medical Ltd
Unit B3 St Hilda's business Centre
The Ropery
YO22 4 ET
01947 825 555

Shopmobility

Scarborough Shopmobility
5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

Details of local stores where shopping can be ordered in advance for collection or delivery:

Sainsburys, Tesco and Asda all deliver to this area.

What information do you offer in alternative formats, such as large print and audio? E.g.**Access Statement, brochure:**

The Accessibility Guide can be made available on line which can be viewed in large print. There is no audio version available.

A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

KEY COLLECTION, WELCOME & CAR PARKING**State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:**

The key is collected from a key safe located outside the property

State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:

A personal welcome service is not offered nor a familiarisation tour.

State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:

There is a parking space available at Mariners Cottage.

Please see our parking guide for further information:

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

ENTRANCE TO PROPERTY

How many steps, if any, to the entrance and is there a handrail(s)?

There is a small raised paved area before you reach the entrance to the cottage which is raised from the car park by a small step.

Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:

There is no ramp / level access provided

What is the clear door opening width, taking into account any obstacles that may reduce the size of the opening:

The door opening is 84cm

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

You enter the building into the Kitchen / Dining area which is well lit by ceiling lights.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The kitchen floor is wood laminate

HALLS, STAIRS, LANDINGS, PASSAGEWAYS

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The stairs are accessed from the Kitchen / Diner which is well lit with ceiling lights

How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:

There is no ground floor passageway.

Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):

The stairs and landing have a carpet with a short pile

Describe the stairs e.g. Number of steps, landings, handrail(s):

There are thirteen steps to the first-floor landing. The ground floor stairs are 70cm wide. The stairs are arranged to provide a 180 degree turn as you ascend. There are thirteen steps to the second-floor bedroom arranged to provide a 180 degree turn as you ascend. The stairs are 57cm wide.

SITTING ROOM / LOUNGE

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The Sitting Room/Lounge is on the same level as the kitchen/Diner through which you enter the building.

What is the clear door opening width, taking into account any obstacles?

The door to the Siting Room / Lounge is 71cm

Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?

The sitting room/lounge is level with space between the furniture. The lounge has a low-level coffee table. There are two, two-seater sofas and two armchairs. The room also has two small side tables, one with the TV on.

Is the furniture moveable?

Yes

Where there are TV's are subtitles/audio description available?

Yes

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The living room is well lit with a ceiling light two table lamps and one standing lamp.

Describe the floor surface e.g. tile, wood, carpet (thick/short pile)

The floor surface is a laminate wooden floor.

DINING ROOM

Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The dining area is part of the open plan Kitchen/Diner. There are no steps.

What is the clear door opening width, taking into account any obstacles?

The Kitchen/Diner is accessed from the front door (see above).

Is there space around the table for a wheelchair?

Yes

State the clear height underneath the dining table:

The clear height is 61cm

What type of seating is there? e.g. upright chairs with/without arms:

The seating consists of six wooden chairs without arms

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The Kitchen/Diner is well lit with a ceiling light

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The floor is wood laminate

KITCHEN

Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?

The kitchen is part of the Kitchen/Diner. There is level access.

What is the clear door opening width, taking into account any obstacles?

See above

State the height of the oven, hob and microwave. Does the oven have a drop down or side opening door?

The hob is set into the work surface 93cm high

The oven has a drop-down front with a pull bar across the top which is 73cm high

The microwave sits on the work surface which is 92cm high

How high is the work surface/food preparation area?

The work surface / food preparation area is 93cm high

State the height of the highest shelf and lowest draw of fridge/freezer:

The highest shelf of the Fridge is 48cm

The lowest shelf of the Fridge is 26cm

Describe any places to eat e.g. is there a table and chairs in the kitchen? What is the clear height underneath the table? Describe the type of chairs, with/without arms?

The dining area is described above.

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights

State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower level cupboards on request?

The wall cupboards are 158cm at their lowest point. Crockery and glass can be moved to the base units with advanced booking of the accommodation.

Describe the sink taps e.g. single mixer lever tap:

The sink has a mixer tap with separate hot and cold taps with turn controls

List any aids that can assist people e.g. cordless kettle revolving 360 degrees:

There is a cordless kettle that revolves 360 degrees, A separate toaster and microwave

Describe how well/evenly lit the kitchen is and what type of lighting is provided e.g. ceiling spot lights:

The kitchen is well lit with ceiling lights

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

The Kitchen / Diner has a wood laminate floor

BEDROOMS AND SLEEPING AREAS

Do you have any ground floor bedroom? If yes, how many?

No

What is the clear door opening width, taking into account any obstacles?

First floor twin bedroom is 69cm

First floor bunk bedroom is 64cm

Second floor King size bedroom is 79cm

Can furniture be moved around or removed?

Yes

What bed combinations are there e.g. double, twin, zip-link?

First floor twin bedroom

First Floor Bunk bedroom

Second Floor king size bedroom

What provision is there for a personal assistant/carer or friend/family member e.g. adjoining room, sofa bed in the room or lounge:

A zed bed can be provided on request.

How wide is the space next to the bed(s)? (for wheelchair user to transfer onto bed):

The first-floor twin: the bed at the side nearest the door is 71cm away from the table at the narrowest point

the bed at the side nearest the window is 64cm away from the wall radiator

The bunk bedroom: the bed is 87cm away from the wall at narrowest point. The other side of the bed is against the wall.

The second floor: the bed at the side nearest the window is 45cm away from the wall king size bedroom radiator

the bed at the side furthest from the window is 90cm away from the wall at the narrowest point

What is the height of the bed(s) to the top of the mattress?

The first-floor twin bedroom: 55cm height to the top of the mattress

Bunk Bedroom: 410mm height to the top of the mattress

The second-floor king-size bedroom: 55cm height to the top of the mattress

Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:

The twin and king size bedrooms are well lit by ceiling lights and table lamps. The bunk bedroom has a ceiling light providing sufficient lighting.

Describe the colour contrast of the floor, walls and doorways:

All the bedrooms are beige with light brown carpets

Describe the wardrobe and storage space e.g. can rails be adjusted?

The first-floor twin bedroom has a built-in wardrobe with fixed rail, a table and chair and two bedside tables.

The first-floor bunk bedroom has a built-in wardrobe with fixed rail, a bedside table and chair. The second-floor king size bedroom has a table and chair and two bedside tables, a chest of drawers and a linen box.

Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):

All the bedrooms have short pile carpets.

Give details of any non-allergenic bedding that can be provided:

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

Are subtitles/audio description equipment available on televisions with instructions available on how to use it?

There is a Television in the twin and double bedrooms, the handsets have a subtitle facility.

BATHROOMS, SHOWER-ROOMS AND TOILETS

Is there level access from the bedroom to the en-suite or shared facilities i.e. no steps?

The first-floor bedrooms access to a landing from which the shared bathroom is accessible. The second-floor bathroom is en-suite

What is the clear door opening width, taking into account any obstacles?

The door opening width to the Shared bathroom is 66cm

The door opening width to the en-suite bathroom is 73cm

Describe the shower – is it separate or over the bath? Level entry with no raised lip?

The shower is over the bath in the shared bathroom. The en-suite bathroom has no shower.

What is the height of the WC from floor to seat?

The height of the WC in the Shared bathroom is 42cm

The height of the WC in the en-suite bathroom is 42cm

What is the height of the washbasin? Is there clear space under the sink i.e. no pedestal?

The height of the washbasin in the shared bathroom is 80cm

The height of the washbasin in the en-suite bathroom is 80cm

What type of taps are on the washbasin and bath? e.g. lever:

There are separate hot and cold taps with twist controls on the washbasin in the shared bathroom, the bath has a mixer tap with separate hot and cold with lever controls.

There are separate hot and cold taps with turn controls on the washbasin and bath in the en-suite bathroom,

Give details of what support/grab rails are fitted where e.g. bath, shower, WC:

There are no support / grab rails in either the shared bathroom or en-suite bathroom.

Describe how well/evenly lit the room is and what type of lighting is provided e.g. ceiling light, fluorescent tube shaving light:

The bathrooms are well lit by ceiling lights

Describe the colour contrast of the floor, walls, doorways and towels. What is the colour scheme for these?

The shared bathroom has painted blue wood to waist height a white wall and white tiles over the bath, a blue/grey linoleum floor and a blue wooden door.

The en-suite bathroom has beige walls and grey linoleum floor with a cream door

The towels supplied will be white.

Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):

The bathrooms have linoleum floors

GARDEN

Describe the garden area that guests have access to e.g. patio and lawn:

There is no garden

Describe whether these areas are flat/undulating, stepped etc.

N/A

Give details of what seating is available:

N/A

What is the width of footpaths?

N/A

Describe the surface of the footpaths e.g. level/firm/uneven, is gravel used?

N/A

ADDITIONAL INFORMATION

State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls?

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.

Describe the colour contrast of floors, walls and doorways throughout the property, [specify what these areas are e.g. hallway and what is the colour scheme for these]:

The kitchen / Dining area is white with taupe coloured units wood laminate floor and a white door

The Sitting Room / Lounge area is beige with wooden laminate floor and cream door

All the bedrooms are beige with light brown carpets

The shared bathroom has painted blue wood to waist height a white wall and white tiles over the bath, a blue/grey linoleum floor and a blue wooden door.

The en-suite bathroom has beige walls and grey linoleum floor with a cream door

The towels supplied will be white.

Give details of local attractions and if they have an access statement:

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

Telephone: 01947-821001

E-mail: info@whitbydag.org.uk

Website www.whitbydag.org.uk

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

CONTACT INFORMATION

Business address:

Shoreline Cottages Ltd
Brook House
Main Street, Elvington
YORK, YO41 4AA

Business telephone number: Tel: 01947 668888

Fax: No fax number available

Email: enq@shoreline-cottages.com

Website: <http://www.shoreline-cottages.com>

Minicom - Minicom is a telephone typewriter device to receive and transmit messages which are typed into it by deaf, hard of hearing, speech-impaired and/or hearing problems:

Minicom services are not available.

Business Hours:

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:

Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.



Local Accessible Taxi – you may need to do some quick research to obtain details of accessible taxi firms e.g. call a selection in the phone book and ask if they have any accessible vehicles or try www.traintaxi.co.uk which indicates those firms that have wheelchair accessible vehicles:

Accessible Taxis

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306