

## Accessibility Guide – Cook's Cottage

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**Property Name:** Cook's Cottage

**Property Address:** Whitby

**Date Assessment Carried Out:** 6<sup>th</sup> April 2022

**Assessment Completed By:** K. Wharton-Street

### INTRODUCTION

**Description of Property:**

Bright and airy, Grade II Listed Cook's Cottage is one of our most popular in Whitby and has glorious sea views.

The traditional fisherman's cottage sleeps five guests in two bedrooms. Everything is modern and stylish – from the well-equipped kitchen to the cosy log-burning fires in the combined lounge and dining room, and the main bedroom. You'll have ample seating and all the TV technology you could need, although the lively harbour scenery offers plenty of intrigue.

The cottage gets better the higher you climb up the status staircase. The main bedroom comfortably sleeps three and its impressive fireside is the perfect spot for a quiet read. The house bathroom is on this first level too where the over-bath shower lets you drift away on another uninterrupted seascape!

Our favourite view is from the uppermost twin room that doubles as a second sitting room. Its views are some of the best in Whitby and you can even catch a glimpse of cliff top St. Mary's Church out the back.

**Use:** Self-catering holiday cottage

**Location Description e.g. city centre, countryside, coast:** coast/city centre

**Distance to nearest city, town, village:** The cottage is situated in the Old Town area of Whitby

**How many bedrooms does the property have?**

2

**Are there any ground floor bedrooms – if so how many?**

0

**What internet access is available? Is it charged or free?**

Internet access is available and is free

**Mobile phone reception?**

Yes

## PRE-ARRIVAL

**Name of nearest railway station:**

Whitby Town Station

**Distance from nearest railway station:** Whitby Town Train Station is approximately 0.67Km from the cottage.

**Details of local bus service – accessibility, frequency, distance of bus stops from property, route numbers etc.**

There are frequent buses available from the main bus station located next to Whitby Station. The bus station is approximately 0.79Km from the cottage

**Do you offer a collection service?**

No

**Describe the streets in the area surrounding the property e.g. paved / cobbled / level / uneven:**

The streets leading to the property are cobbled

**Information about local services for disabled people e.g. equipment hire, wheelchair repair, Shopmobility, RADAR toilets:**

### Equipment Hire

Whitby, Scarborough and Rydale Disability Action Group

Church House Centre, Flowergate, Whitby. Tel: 01947 821001 email: Whitbydag.org.uk

**Wheelchair repair**

All Care Medical Ltd  
Unit B3 St Hilda's business Centre  
The Ropery  
YO22 4 ET  
01947 825 555

**Shopmobility**

Scarborough Shopmobility  
5, Somerset Terrace, Scarborough YO11 2PA Tel: 01723 369910

**Details of local stores where shopping can be ordered in advance for collection or delivery:**

Sainsburys, Tesco and Asda all deliver to this area.

**What information do you offer in alternative formats, such as large print and audio? E.g. Access Statement, brochure:**

The Accessibility Guide is available on line which can be viewed in large print. There is no audio version available.  
A 3D model of this property is available to view on our website to help gain a better understanding of the layout.

**KEY COLLECTION, WELCOME & CAR PARKING****State where visitors need to go to collect the key i.e. the property, an office, elsewhere or sent by post:**

The key is collected from a key safe located outside the property

**State if someone is available to welcome guests. If so, state whether a familiarisation tour of the property is offered:**

A personal welcome service is not offered nor a familiarisation tour.

**State whether parking is available on site or nearby and give the number of spaces available and distance to the property entrance:**

There is no parking available at Cook's Cottage. However, you are able to access your property by car to unload. Your chosen holiday property is located in the old part of town where it is quite

narrow and heavily pedestrianised during the daytime, especially during the summer months, so we suggest you avoid driving to your property during peak times of the day such as lunchtime.

**Please see our parking guide for further information:**

[Shoreline -Whitby-Parking-guide.pdf \(shoreline-cottages.com\)](#)

## **ENTRANCE TO PROPERTY**

**How many steps, if any, to the entrance and is there a handrail(s)?**

There are no steps to the building but there is a lip over the front door entrance.

**Describe any ramp available at the entrance; are there handrails on one or both sides of the ramp? State if no level access is provided:**

There is no ramp .

**What is the clear door opening width? NB Provide all measurements in millimeters and inches, taking into account any obstacles that may reduce the size of the opening:**

The door opening is 73cm at the narrowest point.

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The area is lit by ceiling lights in the entrance and hallway hall. The light switch is on the left as you open the front door.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

The entrance lobby and hallway have a carpet with a short pile.

## **HALLS, STAIRS, LANDINGS, PASSAGEWAYS**

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The Hall is lit by ceiling lights.

**How wide are the passageways? Minimum width for wheelchair/zimmer frame/pushchair is 75cm, 80cm preferred:**

The hallway is 84cm wide at the narrowest point.

**Describe the floor surfaces e.g. tile, wood, rugs, carpet (thick/short pile):**

The entrance hall has tiled floor and the hallway is carpet with a short pile.

**Describe the stairs e.g. Number of steps, landings, handrail(s):**

There are fifteen steps to the first-floor landing that rotate 180 degrees as they climb. There are fifteen steps to the second-floor landing which again rotate 180 degrees as they climb. Both sets of steps have vertical handrails.

## **SITTING ROOM / LOUNGE**

**Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

There is access from the hall and the Kitchen into the sitting room/lounge/dining room. There is a lip on both entrance doorways.

**What is the clear door opening width, taking into account any obstacles?**

The door opening is 78cm wide from the hallway and 78cm wide from the kitchen. Both from the narrowest points.

**Describe the layout within the sitting room/lounge. Is it level or are there steps? Are there large spaces between furniture, what type of seating and table are there e.g. high/low tables, couches, easy chairs?**

The sitting room/lounge is level with space between the furniture. The sitting room/lounge has a two-seater sofa and an armchair.

**Is the furniture moveable?**

Yes

**Where there are TV's are subtitles/audio description available?**

Yes

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The area is well lit from a ceiling light and table lamps

**Describe the floor surface e.g. tile, wood, carpet (thick/short pile)**

The floor surface is carpet with short pile

## **DINING ROOM**

**Describe where the dining room is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

The dining area is part of the sitting room lounge.

**What is the clear door opening width, taking into account any obstacles?**

See above

**Is there space around the table for a wheelchair?**

Yes

**State the clear height underneath the dining table:**

The clear height is 75cm

**What type of seating is there? e.g. upright chairs with/without arms:**

The seating consists of four wooden chairs without arms around a wooden table.

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The area is well lit by ceiling lights and table lamps.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

The flooring is carpet with a short pile

## **KITCHEN**

**Describe where the kitchen is situated and how you access it i.e. is there level access, ramp(s) or step(s)? If steps, how many?**

The kitchen is accessed from the hall and sitting room.

**What is the clear door opening width, taking into account any obstacles?**

63cm at the narrowest point from the hallway  
78cm at the narrowest point from the sitting room/dining room

**State the height of the oven, hob and microwave. Does the oven have a drop down or side opening door?**

The hob is set into the work surface 86cm high

**How high is the work surface/food preparation area?**

The work surface / food preparation area is 86cm high

**State the height of the highest shelf and lowest draw of fridge/freezer:**

The highest shelf of the Fridge is 44cm

The lowest shelf of the Fridge is 27cm

**Describe any places to eat e.g. is there a table and chairs in the kitchen? What is the clear height underneath the table? Describe the type of chairs, with/without arms?**

The kitchen does not have space to eat. The dining table and chairs are in the sitting room/dining room.

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The kitchen is well lit with spot lights

**State the height of wall cupboards containing crockery, glasses etc. Can these be moved to lower-level cupboards on request?**

There wall cupboards are 136cm to their lowest point. Crockery, glasses etc can be moved if the request is made on booking the accommodation.

**Describe the sink taps e.g. single mixer lever tap:**

The sink has a mixer tap with separate hot and cold with twist controls

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

The floor is tiled

## **BEDROOMS AND SLEEPING AREAS**

**Do you have any ground floor bedroom? If yes, how many?**

No

**What is the clear door opening width, taking into account any obstacles?**

First floor superking size bedroom: 77cm at the narrowest point  
Second floor twin bedroom: 96cm

**Can furniture be moved around or removed?**

Furniture can be moved both bedrooms

**What bed combinations are there?**

1 x super king bed  
2 x single beds

**What is the height of the bed(s) to the top of the mattress?**

First floor super king size bed: 58cm

Second floor 2 x single beds: 48cm

**Describe how well/evenly lit the area is and what type of lighting is provided e.g. ceiling spot lights:**

The bedrooms are well lit by ceiling lights and table lamps

**Describe the colour contrast of the floor, walls and doorways:**

First floor super king size bedroom has white and mint walls and a beige carpet.  
Second floor twin bedroom has white and mint walls and a beige carpet.

**Describe the floor surface e.g. tile, wood, rugs, carpet (thick/short pile):**

All Bedrooms have short pile carpets.

**Give details of any non-allergenic bedding that can be provided:**

For non-allergenic bedding to be made available the request must be made six weeks prior to the date of the visit.

## **BATHROOMS, SHOWER-ROOMS AND TOILETS**

**Is there level access from the bedroom to the en-suite or shared facilities i.e. no steps?**

The shared bathroom is accessible to the first-floor bedroom.



**What is the clear door opening width, taking into account any obstacles?**

The door opening width to the shared bathroom is 64cm at the narrowest point.

**Describe the shower – is it separate or over the bath? Level entry with no raised lip?**

The shower is separate to the bath in a cubical.

**What is the height of the WC from floor to seat?**

43cm

**What is the height of the washbasin? Is there clear space under the sink i.e. no pedestal?**

85cm

The washbasin has a pedestal

**What type of taps are on the washbasin and bath? e.g. lever:**

Separate taps with turn controls

**Give details of what support/grab rails are fitted where e.g. bath, shower, WC:**

There are no support / grab rails.

**Describe how well/evenly lit the room is and what type of lighting is provided e.g. ceiling light, fluorescent tube shaving light:**

The bathroom is well lit by spot lights

**Describe the colour contrast of the floor, walls, doorways and towels. What is the colour scheme for these?**

White walls and white tiles

**Describe the floor surface(s) e.g. non-slip, laminate, tile, wood, rugs, carpet (thick/short pile):**

Beige floor tiles

## GARDEN

**Describe the garden area that guests have access to e.g. patio and lawn:**

There is no outdoor space.

## ADDITIONAL INFORMATION

**State that you welcome assistance dogs. What facilities are offered to assistance dogs e.g. run area, water bowls?**

Assistance dogs are welcome in all Shoreline properties. There is outside space at the cottage which is accessible to a dog. A water bowl can be provided.

**Give details of local attractions and if they have an access statement:**

Whitby Disability Action Group (DAG) have information on local attractions and their access arrangements on their website, their contact details are as follows:

**Telephone:** 01947-821001

**E-mail:** [info@whitbydag.org.uk](mailto:info@whitbydag.org.uk)

**Website** [www.whitbydag.org.uk](http://www.whitbydag.org.uk)

Whitby DAG have information leaflets on Mobility Equipment Hire, Where To Go, Getting Around Whitby and Where To Eat.

## CONTACT INFORMATION

**Business address:**

Shoreline Cottages Ltd  
Brook House  
Main Street, Elvington  
YORK, YO41 4AA

**Business telephone number:** Tel: 01947 668888

**Email:** [enq@shoreline-cottages.com](mailto:enq@shoreline-cottages.com)

**Website:** <http://www.shoreline-cottages.com>

**Business Hours:**

The contact arrangements for anyone staying in a Shoreline Cottage are as follows:  
Our local Manager, Billy, and his team can be contacted on 01947 668888 (select option 2) between 9am – 7pm every day of the year. Should you encounter any problems he will be happy to help. For any emergencies that you should encounter after 7pm please call 01947 668888 and select option 3 for our out of hours emergency service.

**Local Accessible Taxi – you may need to do some quick research to obtain details of accessible taxi firms e.g. call a selection in the phone book and ask if they have any accessible vehicles or try [www.traintaxi.co.uk](http://www.traintaxi.co.uk) which indicates those firms that have wheelchair accessible vehicles:**

**Accessible Taxis**

Harrisons Tel: 01947 600606

Parc taxis Tel: 07900 213054

Smilers Taxis Tel: 07881 467 725

Streamline Tel: 01947 603306